

HOSPITAL DIRECTORY

*'Health is not simply
the absence of sickness.'*

Hannah Green



WHITTINGTON HOSPITAL
REVIEW 2005

www.whittington.nhs.uk

INTRODUCTION



This information pack has been put together to inform GPs and other health professionals about the wide range of services the Whittington Hospital provides and how they can be accessed.

If you want further details on each department and consultants' sub-specialties please go to our website www.whittington.nhs.uk and look under clinical services.

I hope you find this book useful. I would be interested to have your views.

Mrs Celia Ingham Clark
Medical Director

Celia.ingham-clark@whittington.nhs.uk



TABLE OF CONTENTS

General Information

Outpatient referral procedures	111
Inpatient admissions	98
On call arrangements	107
Security	126
Parking and transport	114
Useful telephone numbers	132

Diagnostics and Therapies

Clinical Nutrition	78
Imaging	96
Occupational therapy	105
Pathology	115
Physiotherapy	118
Podiatry	120
Speech and language therapy	125

Medical Services

Acute medicine	66
Cardiology	72
Care of older people	74
Dermatology	83
Diabetes	84
Emergency department	88
Endocrinology department	90
Gastroenterology	91
Haematology	94
Intensive Therapy Unit	99
Nephrology	101
Neurology	102
Neurophysiology	104
Respiratory medicine	122
Rheumatology	124



Surgery

Anaesthetic services	67
Cancer care	69
Day surgery	80
ENT and Audiology	86
General surgery	92
Ophthalmology	108
Orthopaedics	109
Theatres	127
Urology	128

Women and Children's Health Service

Maternity	100
Children's Health	75
Women's health	130

Private Patients

Miscellaneous

PALS Team (including complaints)	117
Parking and transport	114

ACUTE MEDICINE

Acute medicine is concerned with the immediate and early specialist management of adult patients with a wide range of medical conditions who present to hospitals as emergencies. The hospital provides a comprehensive acute medical service through its 'on-call' team. They are experts in the care of:

- Diabetic patients
- Patients with endocrine problems
- Patients with gastroenterological problems
- Conditions associated with older people
- Patients with breathing (respiratory) problems
- Patients with cardiovascular problems
- Patients with rheumatology problems
- Emergency Care
- ITU

The hospital has recently appointed Dr Lok Yap, its first Acute Physician, who will be developing his role over the coming year.

ANAESTHETIC SERVICES

The Whittington has a wide-ranging division of anaesthesia, which supports a number of departments throughout the Trust. The service provides specialist support in the areas of acute and chronic pain, obstetrics, paediatrics, accident and emergency and intensive care. There are 15 consultant anaesthetists, one associate specialist, two staff grades and 15 specialist registrars and senior house officers. In addition the department has specialist nurses working in the acute pain team.

Anaesthetists work closely with pre-operative assessment nurses to ensure patients are optimally prepared for their surgery. Recently equipped with state of the art anaesthetic equipment the team is able to offer, in addition to traditional general anaesthesia, the full range of anaesthetic techniques including sedoanalgesia, regional anaesthesia and total intravenous anaesthesia.

CONTACT US

Anaesthetic department	.020 7288 5466
	020 7288 5464
	020 7288 3265
Fax	.020 7288 5417
Anaesthetic On-Call Team	.020 7272 3070
1st on call Bleep	.3301
2nd on call Bleep	.3005
SpR Bleep	.3905

Anaesthetic Department

Liliana Varela	.0207 288 5466
email	.liliana.varela@whittington.nhs.uk

continued overleaf

ANAESTHETIC SERVICES *continued*

KEY STAFF

Clinical Director Surgery and Cancer Division

Dr Simon Walker020 7288 5464

Clinical Lead Anaesthetics

Dr Maurice Dunstan020 7288 5464

Consultant Anaesthetists

Dr Tim Blackburn020 7288 5297

Dr Maurice Dunstan020 7288 5464

Dr Sarah Gillis020 7288 5297

Dr Mike Grocott020 7288 5464

Dr Chris Hargreaves020 7288 5466

Dr Nick Harper020 7288 5466

Dr Samina Ishaq020 7288 5464

Dr Giok Lim020 7288 5597

Dr Sola Makinde020 7288 5464

Dr Gnanie Panch020 7288 5466

Dr Jolyon Powney020 7288 5362

Dr Catherine Shaw020 7288 5464

Dr Simon Walker020 7288 5464

Dr Sarah Ward020 7288 5277

Acute Pain

Clinical Lead Acute Pain

Dr Samina Ishaq020 7288 5464

Acute Pain Nurse Specialist

Diane Butcher020 7288 3650

emaildiana.butcher@whittington.nhs.uk

Acute Pain Nurse Specialist

Sinaed Lynam020 7288 3650

Chronic Pain

Clinical Lead Chronic Pain

Dr Gnanie Panch020 7288 5466

Dr Sarah Ward020 7288 5277

CANCER CARE

The hospital's multi-professional cancer care team of 30, diagnoses and treats over 400 new patients each year. We are a designated unit for breast, lung and colorectal cancers and we also treat patients with haematological malignancies. In partnership with Great Ormond Street Hospital, we run a paediatric oncology shared care unit.

In 2005, the Whittington was selected as an area demonstrator for the government's new national cancer waiting times, set out as follows:

- 31 days from decision to treat to first treatment for all cancer patients;
- 62 days from referral to first treatment for cancer patients referred as urgent target waits.

To help achieve these targets all patients with suspected cancer have their diagnostic and treatment co-ordinated by a 'patient navigator', a dedicated individual within the specialist team.

RANGE OF SERVICES

- One-stop clinic for patients with suspected breast cancer.
- Multi-disciplinary lung cancer team that includes a specialist in radiotherapy treatments and a clinical nurse specialist in lung cancer care.
- Colorectal cancer service.
- Paediatric oncology shared care unit.
- Chemotherapy services.
- One-stop clinic for patients who are taking oral chemotherapy.
- Drop-in clinic for patients, carers and healthcare professionals wanting advice and support either face-to-face or via the telephone. Tuesday to Thursday, 10am to 11am, telephone 020 7288 5296.
- Friday, 9.30am to 11am, telephone 020 7288 4896.
- Community and hospital-based specialist palliative care team.
- Breast cancer support group.

continued overleaf

CANCER CARE *continued*

KEY STAFF

Breast cancer**Clinical lead and consultant surgeon**

Mr Alan Wilson020 7288 5406

Clinical nurse specialist

Vivienne Maidens020 7288 5227

Patient navigator

Alec Fraser020 7288 5227

Whittington breast support group020 7288 5227

CancerKin (young women's support group)020 7830 2323

Gynaecology**Clinical lead and consultant surgeon**

Mr Narendra Pisal020 7288 5407

Clinical nurse specialist020 7288 3138**Patient navigator**

Lotta Jonsson020 7288 5227

Upper GI**Clinical lead**

Mr Voi Shim Wong020 7288 5461

Consultant surgeon

Mr Majid Hashemi020 7288 5226

Clinical nurse specialist

Alison Thompson020 7288 5692

Patient navigator

Stephen Dunne020 7288 5227

Lower GI cancer**Clinical lead and consultant surgeon**

Mrs Celia Ingham-Clark020 7288 5047

Clinical nurse specialist

Maria Walshe020 7288 5975

Patient navigator

Stephen Dunne020 7288 5227

KEY STAFF *continued***Urology cancer****Clinical lead and consultant surgeon**

Mr Senthil Nathan020 7288 3266

Clinical nurse specialist

Cid O'Sullivan020 7288 5772

Patient navigator

Jason Kapitze020 7288 5227

Lung cancer**Clinical lead**

Dr Sara Lock020 7288 3271

Clinical nurse specialist

Sarah Pearson020 7288 3070

Patient navigator

Alec Fraser020 7288 5227

Roy Castle Support Group020 7288 5227

Chemotherapy

Chemotherapy suite020 7288 4604

Oncology SPR020 7288 5227

Ambulatory chemotherapy pharmacist020 7288 5726

Chemotherapy drop-in clinic020 7288 4896

Palliative care service**Consultant**

Dr Anna Kurowska020 7288 5227

Palliative care nurses (in-patient)020 7288 5227

Palliative care nurses (community)020 7288 5227

CARDIOLOGY

The hospital's cardiovascular service aims to improve the health of patients with known or suspected disorders of the heart and blood vessels. Our multi-disciplinary team of experienced and dedicated staff deliver a high standard of evidence-based healthcare in a friendly and professional manner. The department passionately supports the prevention of heart disease by advocating a healthy lifestyle in the population it serves.

RANGE OF SERVICES

- Anticoagulant services dedicated to anticoagulant monitoring and control. This service extends into community practices and pharmacies.
- Cardiac investigation unit that offers inpatient and outpatient tests for heart conditions.
- Rapid access chest pain service that provides quick assessment and diagnosis of patients with new onset of chest pain and also for patients with existing angina who have a change in symptoms.
- Cardiac rehabilitation developed for patients who have either had a heart attack or have undergone cardiac surgery.
- Heart failure service that provides rapid investigation of patients with suspected heart failure. The rapid access heart failure service is a one-stop shop where patients can have all the necessary investigations on the same day.
- Outpatient clinics.
- Montuschi Ward/coronary care unit consisting of twenty beds, including six coronary care beds.
- Private echocardiography service.

CONTACT US

Anticoagulant services020 7288 5390
	020 7288 3516
Cardiac investigation unit020 7288 5639
	020 7288 5691
Rapid access chest pain service020 7288 5978
Cardiac rehabilitation020 7288 5649
Rapid access heart failure service020 7288 5988
Outpatient clinics020 7288 5236
Montuschi ward/coronary care unit020 7288 5485
	020 7288 4485
Cardiology secretaries020 7288 5290
	020 7288 5292
Private echocardiography service020 7288 5693

KEY STAFF

Consultants

Dr David Patterson020 7288 5292
Dr Suzanna Hardman020 7288 5290
Dr Rosaire Gray020 7288 5292
Dr David Brull020 7288 5290

Nurse Specialists

Louise Clarke (anticoagulation)020 7288 5390
Sharon Robinson (cardiac rehabilitation)020 7288 5649
Sharon Young (cardiac nurse)020 7288 5978

Cardiac Investigations Unit

Geoff Young (principal clinical scientist)020 7288 5693
--	----------------

Outpatient Clinic

David Senior (clinic supervisor)020 7288 5236
--	----------------

Montuschi Ward/Coronary Care Unit

Soi Soong Choi (sister)020 7288 5485
	020 7288 4485

CARE OF OLDER PEOPLE

The department for the care of older people consists of three in-patient wards and a day hospital. Within Cloudesley ward there is a designated stroke unit. The other two wards, Cavell and Meyrick, care for patients with a variety of medical conditions. The Dorothy Warren day hospital sees 1500 patients annually as out patients. Here they receive treatments, assessments and rehabilitation on a multidisciplinary basis that enable them to remain living in the community. In addition, the department also runs a number of other outpatient clinics.

RANGE OF SERVICES

- A clinic that specialises in falls.
- A physiotherapy-led balance class for those who have fallen or are at risk of falling.
- All in-patients and outpatients have access to, and are supported by, physiotherapists, speech and language therapists, occupational therapists and social workers.

CONTACT US

Cloudesley ward	020 7288 5448
Cavell ward	020 7288 5449
Meyrick ward	020 7288 5447
Dorothy Warren Day Hospital	020 7288 5081
Care of Older People secretaries	020 7288 5324
	020 7288 5462
	020 7288 5326

KEY STAFF

Consultants

Dr Sheena Mitchell	020 7288 5324
Dr Celia Bielawski	020 7288 5462
Dr Gurcharan Rai	020 7288 3038
Dr Rosaire Gray	020 7288 5391

Matron020 7288 5907

CHILDREN'S HEALTH

The paediatric department provides medical and surgical care for children and young people. It is also a major provider of acute care for children in North Central London. Care is provided by a multi-skilled team of consultant paediatricians, child psychiatrists, paediatric and general nurses, play specialists, speech and language therapists, dieticians, physiotherapists, child psychotherapists and social workers.

RANGE OF SERVICES

- General paediatric inpatients
- Paediatric high dependency unit
- 23 cot neonatal intensive care unit (NICU)
- Outpatient clinics
- Emergency Outpatient Clinic:
Monday to Friday
10am to noon
- Oncology shared care
- Special combined clinics -
neurology; cardiology;
endocrinology; diabetes;
haemoglobinopathies;
dermatology; rheumatology;
nephrology and respiratory
- Day care assessment unit
- Paediatric ambulatory care unit

continued overleaf

C

CHILDREN'S HEALTH *continued*

CONTACT US

Children's health reception020 7288 5321
Children's outpatients clinic020 7288 5321
Ifor ward020 7288 5442
NICU020 7288 3418

KEY STAFF

Consultants

Dr Heather Mackinnon020 7288 5460
Dr Raoul Blumberg020 7288 5300
Dr Ed Broadhurst020 7288 5635
Dr Mervyn Jaswon020 7288 5315
Dr Wynne Leith020 7288 5635
Dr Andrew Robins020 7288 5188
Dr Joseph Raine020 7288 3201

Community paediatricians

Dr Delyth Howard020 7288 5321
Dr Wendy D'Arrigo020 7288 5321

Matron

Lorraine Tinker020 7288 3207
-----------------------	----------------

Clinical nurse manager (NICU)

Jasmin Archibald020 7288 3418
------------------------	----------------

Macmillan paediatrics oncology

clinical nurse specialist

Wendy King020 7288 5817
------------------	----------------

KEY STAFF *continued*

Clinical facilitators

Dee Kenton (Ifor ward)020 7288 5442
Kath Eglinton (NICU)020 7288 3146

Children's ward manager

Majella Travers020 7288 5442
-----------------------	----------------

HOU Senior Sister

Colette Datt020 7288 5442
--------------------	----------------

Liaison Health Visitor

Jo Carroll020 7288 5472
------------------	----------------

Child Psychiatric Liaison

Dr Sebastian Kraemer020 7288 5356
Dr Jane Roberts020 7288 5356

Lead for Children's Social Work

Annie Souter020 7288 5356
--------------------	----------------

Clerical team leader

Yasmin Ashington020 7288 5321
------------------------	----------------

CLINICAL NUTRITION

Nutrition plays a key role in both health promotion and in the treatment of illness. The department of clinical nutrition provides a service to both in and out patients offering advice on dietary intervention for the management of a wide range of clinical conditions. The department provides help and advice to any patient referred from the in-patient wards in the hospital. GP outpatient referrals are directed to a separate dietetic team based in the community. The dietitians work closely with the catering department in the provision of the patient meal service.

SERVICES PROVIDED

Specialist dietitians in specific fields such as:

- Paediatrics
- Diabetes
- Gastroenterology and nutrition support
- Care of older people
- Stroke

CONTACT US

Clinical Nutrition Department020 7288 5553

KEY STAFF

Clinical nutrition service managers

Wendy Martinson020 7288 5554
 Kyri Shiamtanis020 7288 5554
 Stella Jose020 7288 5554

Clinical nutrition administrator

Maura Barber020 7288 5553

Diabetes specialist dietitian

Janice Mavroskoufis020 7288 5552
020 7288 5839

Paediatric specialist dietitian

Roxanne Harbour020 7288 5181

Nutrition support/specialist dietitian (gastroenterology)

Jane Huston020 7288 5552

Specialist dietitian (care of older people)

Gemma Bourke020 7288 5552

Dietitians

Carol Dungu0207 288 5552
 Abibat Gbadamosi0207 288 5552

Nutrition Assistant

Stephanie Jones0207 288 5181

Nutrition nurse specialist

Ann McMulkin020 7288 3067

Nutrition nurse:

Abie Lateef020 7288 3067

DAY SURGERY

Seventy-five per cent of all surgery at the Whittington Hospital takes place in our day surgery unit. We have a 22-bed day surgery ward, two pre-assessment rooms and two operating theatres. We are recognised by the Department of Health and the British Association of Day Surgery as being one of the leading providers of day surgery in the country.

In most cases, after a patient has been seen in one of our outpatient clinics they go straight to the day surgery unit to agree the date for their operation. After surgery, when discharged, all patients are given an out-of-hours telephone number so they can contact a surgical nurse should they need to. In addition, a named nurse will telephone patients the day after surgery to check that they are well and to answer any questions and give advice if required.

A new ambulatory care unit is due to be opened in March 2006. The unit will provide the hospital with a significant increase in its day surgery capacity.

SERVICES/PROCEDURES UNDERTAKEN

General surgery

- Hernia repair (open or laparoscopic)
- Excision/biopsy of breast lump
- Haemorrhoidectomy
- Laproscopic cholecystectomy
- Varicose veins
- Anal fistula and anal fissures

Orthopaedic

- Dupuytren's contracture
- Carpal tunnel decompression
- Arthroscopy (knee or shoulder)
- Excision of ganglion
- Union operations
- Removal of metal ware

Urology

- Circumcision
- Vasectomy
- Cystoscopy
- Reversal of vasectomy

Gynaecology

- Laparoscopy and dye test
- Hysteroscopy/D+C
- Laparoscopic sterilisation
- Laser cone biopsy

ENT

- Insertion of grommets
- Sub mucous resection
- Reduction of nasal fracture

SERVICES/PROCEDURES UNDERTAKEN

Pain

- Epidural
- Nerve route injections
- Facet joint injections
- Acupuncture

Paediatrics

- there are dedicated lists for children in urology, general surgery and ENT.

Direct-access clinic

- for hernia patients who can be booked in for pre-assessment directly from their GP's surgery.

Emergency day surgery

- patients attending the emergency department who require surgery can be referred directly to the unit.

CONTACT US

Reception 020 7288 5099

KEY STAFF

Consultants

General Surgery

Mr Hasan Mukhtar 020 7288 5224
 Mr Ayo Oshowo 020 7288 5411
 Mr Majid Hashemi 020 7288 5226
 Mr Alan Wilson 020 7288 5406
 Mrs Celia Ingham Clark 020 7288 5047
 Mr Richard Sainsbury 020 7288 5406
 Mr Chris Bishop 020 7288 5464
 Mr Russell Lock 020 7288 5224

Gynaecology

Dr Marcus Setchell 020 7288 5116
 Dr Claire Mellon 020 7288 5117
 Dr Fredericke Eben 020 7288 5407
 Dr Amma Kyei Mensah 020 7288 5117
 Miss Theresa Freeman-Wang 0207 288 5409
 Mr Narendra Pisal 020 7288 5113

continued overleaf

DAY SURGERY *continued*

KEY STAFF *continued*

Consultants

Orthopaedics

Mr David Sweetnam020 7288 3547
Mr Ian Bacarese-Hamilton020 7288 5664
Mr Panos Thomas020 7288 5663
Mr Charalambous Charalambides020 7288 3310
Mr Chinh Nguyen020 7288 5945

Associate specialist

Mr Khaliq Rahman020 7288 3370
------------------------	----------------

Pain lists

Dr Gnanie Panch020 7288 5466
-----------------------	----------------

Urology

Mr Ron Miller020 7288 5221
Mr Barry Maraj020 7288 5223
Mr Senthil Nathan020 7288 3266
Mr Hiten Patel020 7288 5221

Matron

Linda Lightfoot020 7288 3691
-----------------------	----------------

DERMATOLOGY

The dermatology department looks after both adult and paediatric patients and additionally carries out a joint vulval clinic with the department of women's health colposcopy unit. Our aim is to provide a wide-ranging comprehensive service dealing with both acute and chronic skin disorders. We also treat benign and malignant tumours, including pigmented moles, and other disorders that affect the quality of life eg. acne.

RANGE OF SERVICES

- Adult dermatology outpatient clinics.
- Paediatric dermatology outpatient clinics.
- Surgical procedures dealing with skin tumours, wound manipulation, O-Z and
- V-Y plastics, various skin flaps and skin grafts.
- PUVA and skin surgery unit.
- Rapid access cancer referrals.
- Cryotherapy using liquid nitrogen to treat skin lesions.
- Occupational dermatology.

CONTACT US

Dermatology secretary020 7288 5266
Dermatology clinic020 7288 5331

KEY STAFF

Consultants

Dr Riadh A Wakeel020 7288 5266
Dr Virginia Hubbard020 7288 5331

Clinic supervisor

Lynn Garden020 7288 3070
-------------------	----------------

Clinical assistant

Dr Heskel Kateb020 7288 5331
-----------------------	----------------

D

DIABETES

The department of diabetes aims to improve the health of people with diabetes through the service it provides and via education, training and research. The service seeks to offer the highest quality care to all local people with diabetes and to enable every person with diabetes to live a healthy and fulfilled life. The department works closely with other hospital departments, other local healthcare organisations and primary care colleagues.

RANGE OF SERVICES

Diabetic eye screening service available to patients registered with GP practices within Islington and West Haringey PCT's. We hope to include Camden patients in 2006.

Outpatient clinics:

- paediatrics
- ante-natal
- diabetic nephropathy
- young adolescents
- young adults
- patients on complex insulin regimes
- patients with diabetic foot complications.

Teaching and education:

- Until this service is established in the community we provide 'Understanding diabetes' – group education sessions for

patients with newly diagnosed type 2 diabetes. Open to all patients whether they have been referred to the hospital diabetes clinic or are staying under the care of their GP.

- Whittington Insulin Dosing For Active Living (WINDFAL) – group education sessions for patients with type 1 diabetes starting in September 2005.
- Teaching for GPs and practice nurses – visits to local GP practices are made on an informal basis to improve the links with primary care and to strengthen the local provision of diabetes care. In addition GPs are invited to attend the diabetes renal clinic and we also provide an annual advanced diabetes programme for practice nurses.

D

CONTACT US

Outpatient clinic020 7288 5331
Diabetes secretary020 7288 5218
Database manager020 7288 5842
Diabetic eye screening service020 7288 3173

KEY STAFF

Consultants

Dr Maria Barnard, clinical lead020 7288 5218
Dr Michaela Rossi020 7288 5219
Dr Stuart McHardy-Young020 7288 5219
Professor John Yudkin020 7288 5051
Dr Karen Anthony020 7288 5218

Specialist registrar020 7272 3070 <i>bleep 3086</i>
-----------------------------------	-------------------------------------

Specialist nurses

Jill Lankester (lead and community liaison)020 7288 3490
Elly Baker (inpatient management)020 7288 3377
Liz Denver (hypertension specialist nurse)020 7288 5037
Cathy Jenkins (nephropathy)020 7288 3344
Romilla Jones (antenatal diabetes care)020 7288 5307
Caroline Marriott (outpatient management)020 7288 3344

Diabetes specialist podiatrist

Jennifer Buchanan020 7288 5695
-------------------------	----------------

Diabetes dieticians

Janice Mavroskoufis020 7288 5552
---------------------------	----------------

Diabetic eye screening programme

Shirley Burnett020 7288 3173
Maria Christofi020 7288 3173
Gurmeh Lohia020 7288 3173

ENT AND AUDIOLOGY

The hospital provides an integrated ear, nose and throat and audiology service. Working in partnership, the audiology department provides a comprehensive diagnostic service of hearing and balance assessments for all age groups. They also provide a direct access diagnostic service to GPs in Camden and Islington. In our modernised hearing aid centre, we provide digital hearing aids and rehabilitative services for hearing and tinnitus. Outreach clinics are available at the Crowndale Health Centre, Finsbury Park Health Centre and Gospel Oak Health Centre and a domiciliary service is also provided.

The ENT department runs outpatient clinics everyday. Minor operations are performed in the hospital's day surgery unit, with major cases being referred to the Royal National Throat, Nose & Ear Hospital.

RANGE OF SERVICES

Ear, nose and throat

- ENT paediatric problems.
- Middle ear and mastoid disease.
- Sinus disease.
- Sleep disordered breathing including snoring.
- Voice problems.
- Head and neck oncology.
- Salivary gland problems.

reflex tests; speech audiometry; evoked response audiometry; electronystagmography; bithermal caloric tests.

- Paediatric diagnostic service: distraction testing; McCormick speech discrimination toy tests; play audiometry; otoacoustic emissions.
- Rehabilitation services: hearing aid evaluation and fitting and repair service; real ear measurement; tinnitus counselling.

Audiology

- Adult diagnostic services: pure tone audiometry; tympanometry and acoustic

CONTACT US

ENT secretaries 020 7288 5316
Outpatients clinic 020 7288 5238

KEY STAFF

ENT Consultants

Mr Theo Joseph, lead 020 7288 5316
Mr Dennis Choa 020 7288 5580
Mr Henry Grant 020 7288 5580

Audiology

Richard Hallesy 020 7288 5220
Ryan O'Shea 020 7288 5220

Patient Coordinator

Irene Carr 020 7288 5220

EMERGENCY DEPARTMENT

The emergency department sees on average 79,000 new patients annually. The department provides both 24-hour access to health care and links between primary and secondary care.

The first phase of the Whittington NHS walk-in centre was completed in May 2004. This will be completed by November 2006 giving the centre its own area, separate from the emergency department, although first assessment of patients will continue to be carried out by our triage nurse

On arrival at the department, patients are assessed and allocated a clinical priority. They may, at this point, be given advice on how to self-care or access care from a local pharmacist. If they require urgent treatment they will be directed to the most appropriate clinician. Patients may be seen by one of our emergency department doctors, emergency nurse practitioners or by one of our general practitioners in the walk-in centre, depending on the presenting problem.

Some patients may be given a diagnosis and advised to return to their GP for on-going treatment, whilst others are prepared either for admission or discharge, with the necessary health promotion and/or education. We aim to see all patients within the government's emergency care four-hour target initiative.

RANGE OF SERVICES

- Full trauma and resuscitation facilities
- Provision of advice on self-care
- Referral from triage to appropriate community based services, including GP
- Full range of emergency diagnostic services
- Referral to fracture clinic; urgent access to outpatient clinics; admission to hospital
- Co-located NHS walk-in centre for minor injuries and ailments

Please note the emergency department does not provide the following services:

- Suture removal
- Emergency dental advice/treatment

CONTACT US

Reception020 7288 5704
	020 7288 5216
Nurses station020 7288 5100
Isis ward020 7288 5706

Emergency department consultants are always happy to take calls from GPs requesting advice which may prevent a patient's transfer to hospital

KEY STAFF

Consultants

Dr Rachel Landau, lead020 7288 5792
Mr Andrew Heaton020 7288 3063
Dr David Krelle020 7288 5699
Dr Simon Ward020 7288 5720

Matrons

Senior Matron

Erica Dyer020 7288 3628
Emergency Department and walk-in centre	
Huw Jones020 7288 5100
Liz Armstrong (acting)020 7288 5100

Administration/clerical manager

Sangita Topiwala020 7288 3628
------------------------	----------------

Department secretary

Anita Willis020 7288 5699
--------------------	----------------

GENERAL SURGERY

The hospital provides a well supported portfolio of planned surgical procedures to the local community in all the main surgical specialities. The general surgical department is dedicated to the continued development of our ambulatory services and laparoscopic surgery, improved breast services, endocrine surgery, benign upper GI and bariatric services, colorectal benign and oncology services.

The department also works closely with the Royal Free and Middlesex hospitals for the provision of vascular surgery services and upper GI oncology services. Upper and lower GI surgical firms work with the gastrointestinal physicians for the joint management of patients with digestive diseases and endoscopic services. The department also includes an outpatient plastic service undertaken by a consultant from the Royal Free.

RANGE OF SERVICES

- One-stop nurse led clinics in benign upper GI diseases and rectal bleeding.
- Direct access hernia day case service.
- Bariatric surgery and obesity management.
- Vascular scanning and management.
- Sentinel node biopsy service for diagnosis of breast cancer.
- Established laparoscopic service including colorectal surgery, day case cholecystectomy and hernia repair.
- Specialist clinics in breast, colorectal, upper GI and obesity disorders.

CONTACT US

Victoria ward020 7288 4104
Outpatients clinic020 7288 5065
Direct access hernia referral (fax only)020 7288 5621

KEY STAFF

Consultants

Mr Hasan Mukhtar020 7288 5224
Mr Ayo Oshowo020 7288 5411
Mr Majid Hashemi020 7288 5226
Mr Alan Wilson020 7288 5406
Mrs Celia Ingham-Clark020 7288 5047
Mr Richard Sainsbury020 7288 5406
Mr Chris Bishop020 7288 5464
Mr Russell Lock020 7288 5224

Nurse specialists

Maria Walsh020 7288 5975
Carmel Rasheed020 7288 5134

Secretary

Colorectal and general surgery020 7288 5047
--------------------------------------	----------------

HAEMATOLOGY

The haematology department offers a clinical and laboratory service supporting the hospital's general medical, surgical and paediatric services as well as GP surgeries. The department has a special interest in haemoglobin disorders and has an international reputation in this field. Clinical psychologists support our thalassaemia and sickle cell services. We treat the whole range of haematological malignancies with the exception of acute leukaemia's and very aggressive lymphomas which are treated at, or in conjunction with, University College London Hospitals (UCLH). We have first class support from a nurse consultant and a team of chemotherapy nurses. We have a dedicated ward, Mercers, where most of our inpatient care is given.

The department has responsibility for managing acute deep vein thrombosis using an integrated care pathway and also provides haematological support to the anti-coagulant clinic whenever appropriate.

RANGE OF SERVICES

- Thalassaemia/transfusion unit offering 24-hour transfusion services.
- Day care facility where chemotherapy and minor procedures such as bone marrows are performed.
- Six outpatient clinics a week with additional paediatric sickle cell clinics every week.
- A joint paediatric sickle cell clinic is held every second and fourth Monday of the month.

CONTACT US

Mercers ward 020 7288 5481
 Laboratory 020 7288 5785
 Urgent advice fax 020 7288 3485
 Dr Parker will try to fax back within 24 hours.
 Please refer patients speaking Punjabi, Urdu and Hindi to
 Dr Shah as she speaks all these languages.

KEY STAFF

Consultants

Dr Norman Parker 020 7288 5033
 Dr Bernard Davis 020 7288 5035
 Dr Farrukh Shah 020 7288 5034

Laboratory manager

Teresa Marlow 020 7288 5785

Specialist nurses

Emma Prescott 020 7288 5481
 Nse Umoh 020 7288 3192

Ward manager – Mercers

Nicole Adams 020 7288 5481

Secretaries

Marie McKenna (Dr Parker) 020 7288 5437
 Siprosa Da Costa (Dr Shah) 020 7288 5144
 Melanie Longmore (Dr Davis) 020 7288 5035

I IMAGING

The department of imaging provides general imaging advice to hospital staff and also supports the needs of local GPs. It sees over 120,000 patients a year. Specialist registrars from the University College London Hospitals (UCLH) radiology rotation and Royal Free Hospital also form an important part of the department's staff.

Access to imaging services is gained via referral through hospital consultants and GPs. The imaging department has a PACS system and is pioneering digital transfer of imaging reports directly to GP IT systems.

RANGE OF SERVICES

- X-ray examinations.
- One-stop clinics for haematuria, breast, paediatric and urinary tract imaging.
- Ultrasound examinations.
- Barium meals.
- Barium enemas.
- IVU's angiographic procedures.
- CT scans.
- MRI scans.
- Additional screening exams.
- Nuclear medicines studies.
- Mammography.
- Direct access for GP patients for ultrasound and bariums.
- Open access 'walk in' x-ray service for GP patients.
- Extended hours open access 'walk in' chest service.
- Imaging service attached to the GP open access breast clinic.

I

CONTACT US

Imaging department 020 7288 5680

KEY STAFF

Consultants***Imaging service manager***

Recep Suleyman 020 7288 5012

PACS/RIS manager

Mahera Chaudry 020 7288 5682

Director of Imaging Services

Dr Jacky Davis 020 7288 5438

Clinical director – diagnostics and therapies

Dr David Grant 020 7288 5019

Imaging Consultants

Dr Caroline Allum 020 7288 5680

Dr Ranjana Chaudhuri 020 7288 5491

Dr Jacky Davis 020 7288 5438

Dr David Grant 020 7288 5019

Dr Sarah Howling 020 7288 3639

Dr Jeevan Kumaradevan 020 7288 5680

Dr Diane Murray 020 7288 5680

Dr Nick Owen 020 7288 3219

Dr Ben Timmis 020 7288 5518

Dr Jane Young 020 7288 5730

I

INPATIENT ADMISSIONS

EMERGENCY ADMISSIONS VIA EMERGENCY DEPARTMENT

Key contacts

Duty medical registrarbleep 3300
 Duty surgical registrarbleep 3376
 Duty orthopaedic registrarbleep 3388
 (Bleep via hospital switchboard 020 7272 3070)
 The above can also advise over the phone.

If none of the above is available, contact the senior bed manager on bleep 3162 between 7am and 8.15pm, Monday to Friday. Thereafter, contact the clinical site practitioner on bleep 3340.

FOR INPATIENT INFORMATION

Key contact

Gloria Haire020 7288 3528

Out of hours, contact the hospital switchboard, 020 7272 3070, who have a twice daily updated list of admissions, the emergency department reception, 020 7288 5216/5740, or the clinical site practitioner on bleep 3340.

ELECTIVE ADMISSIONS

Key contacts

Receptionist

Murude Ahmet020 7288 3527

Patient pathway manager (admissions)

Janet Harrison020 7288 3686

Out of hours, contact the clinical site practitioner on bleep 3340 for all patient and site issues.

I

INTENSIVE THERAPY UNIT

The intensive therapy unit (ITU) provides a service for critically ill patients with potentially recoverable conditions who might benefit from a more expert and detailed management than is available at ward level. The ITU team provide a safe and therapeutic environment, with patients undergoing whatever investigation, treatment and care is necessary to achieve optimum independence and comfort as quickly and conveniently as possible.

RANGE OF SERVICES

- 6 ITU beds
- 3 high dependency unit (HDU) beds

CONTACT US

ITU ward020 7288 5471
 Matron for critical care020 7288 5471
 ITU secretary020 7288 5470

KEY STAFF

Consultants

Dr Chris Hargreaves020 7288 4534
 Dr Nick Harper020 7288 4807
 Mr Mike Grocott020 7288 5470
 Miss Sarah Gillis020 7288 5297

MATERNITY

The Whittington provides a maternity service across North Central London, which includes midwifery services in the community. Last year 3,500 women delivered their babies at the hospital or at home. The Whittington maternity unit is the only unit in the area to have been awarded level two status by the government's clinical negligence scheme for trusts, which means that it is considered to provide high standards of safe clinical care.

RANGE OF SERVICES

- There are nine dedicated community midwifery teams covering different geographical areas. They hold clinics in the hospital, run antenatal classes and give advice in local GP practices and health centres and make home visits. When an expectant mother books into the Whittington, she will be assigned to a team depending on where she lives. They will follow her progress through pregnancy and labour as well as making her postnatal visits, ensuring as much continuity of care as possible.
- In Islington, some community teams involved in the government's Sure Start programme provide a one-to-one midwifery programme ensuring continuous care for mothers who are considered at risk or vulnerable. The midwives work in pairs with a smaller number of mothers providing home-centred antenatal, labour and postnatal care for up to 28 days after birth. All mothers on this programme have access to 24-hour direct contact with their midwives.
- The Whittington actively supports the increasing number of women who wish to give birth at home. Last year, a total of 91 mothers (3 per cent of all our labours) were able to give birth at home. This is the highest rate in north central London.
- We hold antenatal water birth classes every fortnight. Two of our delivery rooms are equipped with pools and plans are currently underway for a dedicated poolroom.
- Post-natal support midwives who can teach new parents and refresh the memories of the more experienced with their expert advice on parenting, including washing, feeding and caring for a new baby
- Midwife scanning
- Specialist HIV/AIDS midwife support
- High risk/ diabetic midwife specialists
- Bereavement midwife
- Obstetric diabetic clinic
- Obstetric medical clinic

KEY STAFF

Consultants

Obstetrics and gynaecology

Mr Clive Spence Jones	.020 7288 5407
Mr Marcus Setchell	.020 7288 5116
Miss Claire Mellon	.020 7288 5117
Miss Carolyn Paul	.020 7288 5958
Miss Gaye Henson	.020 7288 5407
Miss Amma Kyei-Mensah	.020 7288 5117
Miss Heulwen Morgan	.020 7288 5414
Miss Friedericke Eben	.020 7288 5407
Miss Amali Lokugamage	.020 7288 3458
Professor Michael de Swiet	.020 7288 5588

Head of midwifery (acting)

Soo Tai	.020 7288 5499
---------	----------------

Ward managers

Ros Basri (labour)	.020 7288 5165
--------------------	----------------

Midwifery managers

Jacqui Davidson	.020 7288 3074
Logan Vanlessen (community)	.020 7288 3391

Risk manager

Liz O'Hara	.020 7288 3345
------------	----------------

Consultant midwives

Maggie Thomson	.020 7288 3935
Rachel Ambler	.020 7288 3935

Clinical facilitator

Fiona Laird	.020 7288 5323
-------------	----------------

Dr Robin Woolfson020 7288 5276

Dr Nicholas Losseff020 7288 5306
Dr Diane Playford (stroke research)020 7288 5306
Dr Valerie Stevenson020 7288 5455

NEUROPHYSIOLOGY

The clinical neurophysiology service provides diagnostic neurophysiological investigations for a range of specialities, to patients of all ages, and is a multi district service. We have particular expertise in paediatric, including neonatal, EEG. Consultant-run clinics for EMG and NCS are held twice a week. The current non-urgent waiting time for EMG is 6-7 months.

RANGE OF SERVICES

- Routine EEG
- Sleep deprived EEG
- Melatonin sleep EEG
- Portable EEG
- Electromyography (EMG)
- Multimodal evoked potentials (EP)
- Visual evoked potentials (VEP)
- Nerve conduction studies (NCS)

GP access is available for routine and sleep deprived EEG and routine NCS for carpal tunnel syndrome.

CONTACT US

Neurophysiology department020 7288 5317

KEY STAFF

Consultant

Dr Mushriq Al-Khayatt020 7288 4091

Service manager

Sara Callen020 7288 5379

OCCUPATIONAL THERAPY

The occupational therapy department plays a key role in facilitating the safe and effective discharge of patients following a hospital stay. When patients are ready to return home a thorough assessment of their ability to manage self-care tasks is completed and functional rehabilitation to promote and maintain their independence. This may also include an assessment of their home environment and the provision of aids and equipment to enable them to remain in their own home as long as possible.

RANGE OF SERVICES

- Providing a service to cardiology, oncology, renal/substance misuse and respiratory departments, general medical wards and the medical admissions unit.
- Rapid response service, which predominantly operates within A&E and the medical assessment unit. This is an inter-professional team whose remit is to prevent unnecessary hospital admission by providing full assessment of need and appropriate support to clients to enable them to return home.
- Providing a service to the hospital's older people's services and neurology department to provide effective rehabilitation and discharge planning for these vulnerable client groups. We run groups focusing on domestic skills, dementia and frequent fallers and in conjunction with the neuro-physiotherapy team, run a weekly hand group.
- Total hip and total knee elective surgery patients are contacted pre-admission and offered a home visit to address any issues they may have pre and post discharge.
- A consultant only referral service operates from orthopaedic and rheumatology clinics. Clients with simple and complex hand injuries and conditions are assessed and treatment plans devised to address the functional deficit
- The supported discharge and rehabilitation team aim is to provide a seamless early discharge service from hospital to home, with rehabilitation input for a four week period, in the client's own home.

continued overleaf

OCCUPATIONAL THERAPY *continued*

CONTACT US

Occupational therapy department020 7288 3688

KEY STAFF

Occupational therapy manager

Joy Leavesley020 7288 5673

Head occupational therapist

Rachel Wale020 7288 3039

ON-CALL ARRANGEMENTS

The following arrangements have been organised to ensure that hospital clinicians are accessible to GPs at all times.

Specialty on call teams are available on a 24-hour basis. Each team is led by a consultant and can be contacted via the hospital switchboard (020 7272 3070), asking the switchboard to bleep the appropriate team. In the first instance, GPs should contact the duty registrar. The consultant can be contacted if thought to be appropriate.

The following specialities are on call at all times:

Anaesthesia
Surgery
Medicine
Orthopaedics
Obstetrics and gynaecology
Paediatrics
Radiology
Pathology
Urology

ENT on call is arranged by the Royal National Throat, Nose and Ear Hospital (020 7915 1300).

OPHTHALMOLOGY

The department of ophthalmology sees approximately 6,500 outpatients a year and works in conjunction with the Royal Free Hospital to provide an effective and efficient service. All inpatient and day surgery is carried out at the Royal Free hospital. Five outpatient sessions are held a week. Emergencies are seen during clinic times otherwise emergency care is available through the Royal Free hospital.

RANGE OF SERVICES

- Diabetic retinopathy clinic
- Glaucoma clinic
- Oculoplastics and cataract clinic
- Community screening of pre-school children in Islington

CONTACT US

Ophthalmology Department020 7288 5572
 Outpatient clinic020 7288 5238
 Urgent calls to the Royal Free hospital020 7794 0500

KEY STAFF

Consultants

Mrs Zilla Diamond020 7288 5572
 Miss Clare Davey020 7288 5572
 Mr Brian Little020 7288 5572

ORTHOPAEDICS

The department of orthopaedic surgery sees approximately 18,600 outpatients annually. Emphasis is placed on the senior management of trauma with daily trauma and audit meetings and a daily trauma list. Every morning there is a new and follow-up fracture clinic, in the afternoon there are new and follow-up orthopaedic clinics. The department provides outpatient, inpatient and day surgery services.

RANGE OF SERVICES

- Sports injury clinic for all types of sports and knee injuries.
- Back clinic for back pain and sciatica.
- Lower limb clinic for ankle and foot problems, as well as knee replacements.
- Hip clinic for hip replacements.
- Fracture clinic for all types of fractures.
- Orthopaedic clinic for all general orthopaedics.
- Day case surgery.
- Inpatient surgery.

continued overleaf

ORTHOPAEDICS *continued*

CONTACT US

Thorogood ward020 7288 4105
Trevor ward020 7288 4103
Coyle ward020 7288 5446
Fracture clinic020 7288 5659
Outpatients clinic020 7288 3799
Orthopaedics secretary020 7288 5945

KEY STAFF

Consultants

Mr David Sweetnam020 7288 3547
Mr Ian Bacarese-Hamilton020 7288 5664
Mr Panos Thomas020 7288 5663
Mr Charalambous Charalambides020 7288 3310
Mr Chinh Nguyen020 7288 5945

Associate specialist

Mr Khaliq Rahman020 7288 3370
------------------------	----------------

Outpatient clinic sister

Sally Free020 7288 5004
------------------	----------------

Secretarial team leader

Zoe Rees020 7288 5945
----------------	----------------

Outpatient clinic team leader

Samina Iqbal020 7288 5659
--------------------	----------------

Plaster technician

Simon Clare020 7288 5668
-------------------	----------------

OUTPATIENT REFERRAL PROCEDURES

Please send all paper and faxed referrals, urgent and non-urgent, to:

The Appointments Office

Outpatients Department
Whittington Hospital NHS Trust
Highgate Hill
London N19 5NF

Fax0207 288 5621
Tel0207 288 3070
Email	outpatients@whittington.nhs.uk

Please do not send referrals directly to the specialist department. They will be redirected to the appointments office for logging before any action is taken. If you frequently refer patients to the hospital, it helps us if you can post all your referrals together in one envelope.

continued overleaf

OUTPATIENT REFERRAL PROCEDURES *continued*

REFERRAL FORMAT

Please mark your letter clearly as 'Referral' or 'For Advice' so that it can be identified and actioned quickly.

Specialty/ Sub-Specialty	Clearly state the specialty or sub-specialty. This will help non-clinical administration staff log and process the referral quickly and efficiently without having to read the whole letter.	
Named Consultant	<i>Only if necessary.</i> If not stated, we will ensure that the patient is offered the earliest available appropriate appointment.	
Patient Demographics	Name	Ethnicity
	Address	Telephone Number
	Date of birth	Mobile phone number (for text reminders)
NHS Number	MUST BE INCLUDED	
Hospital Patient Number	If applicable	
Overseas Visitors Status	If you know or believe the patient to be visiting from overseas, please indicate.	

TELEPHONE CONTACT

For **general appointment enquiries** from GP surgeries, please call The GP Enquiry line on **020 7288 3070**. Patients should call **020 7288 5511/5512**.

For **clinical advice**, please contact the relevant department directly. Telephone numbers for each department are included in this directory.

CANCER REFERRALS

For urgent suspected cancer referrals that meet the clinical indicators outlined in the NHS Referral Guidance, please use the proformas available from the North London Cancer Network website, <http://www.nlcn.nhs.uk> or telephone Robert Skinner on **020 7288 5227** and fax to our appointments office where they will be processed immediately.

CHOOSE AND BOOK

Whilst an increasing number of referrals are being made electronically using the 'Choose & Book' system, until that full transition takes place please address all referrals to The Appointments Office.

PROCESSING TIME

The appointments office operates a one working-day target, and two working-day guaranteed turnaround time for the registration of routine referral letters. Urgent and suspected cancer referrals are processed on the day they arrive. We aim to respond to patients to confirm either a fully booked or partially booked appointment, by letter within three weeks of receipt of the GP referral. Please encourage your patient to contact us in the unlikely event they have not heard from us within a month.

WAITING TIMES

Waiting times are compiled on a monthly basis and can be viewed at www.nhs.uk/england/authoritiesTrusts/acute/services.aspx?id=RKE. A link to this website can be made by visiting the hospital website, www.whittington.nhs.uk and going to the section on waiting times.

TEXT MESSAGE APPOINTMENT REMINDERS

A text-messaging pilot at the Whittington Hospital was shown to significantly reduce appointment DNA (did not attend) rates. This has now been successfully rolled out throughout the Trust for all outpatient appointments. Where we hold mobile phone numbers for patients, we will send them a text message, exactly one-week in advance, to remind them of the date and time of their appointment.

PARKING AND TRANSPORT

PARKING

There is no parking at the hospital between 8am and 6pm Monday to Friday. Limited disabled parking is available. 'Pay and display' parking bays are available in the roads adjacent to the hospital but they are always very busy.

PUBLIC TRANSPORT

The nearest underground station is Archway which is on the Northern line.

The nearest British Rail station is Upper Holloway.

Bus numbers 143, 210 and 271 stop on Highgate Hill. Bus numbers C11 and 4 stop on Magdala Avenue.

PATHOLOGY

The pathology laboratories, comprising the individual departments of biochemistry, haematology, histocytopathology and microbiology, cover all common aspects of laboratory medicine. They handle approximately 650,000 patient samples a year, 40% of which are for general practice.

We now send 94 per cent of results for biochemistry and haematology electronically to GPs, all others are sent by courier or first class post. The results for samples marked 'urgent' are phoned through, with all others being returned in less than one week.

RANGE OF SERVICES

- Phlebotomy service for GP patients, no appointment necessary.
- Biochemistry, haematology and microbiology departments
- run an on-call service for urgent samples.
- For Haematology services, see page 94.

continued overleaf

P

PATHOLOGY *continued*

CONTACT US

Biochemistry020 7288 5775
	020 7288 5776
Haematology020 7288 5138
Histocytopathology020 7288 5076
	020 7288 5422
Microbiology020 7288 5088

KEY STAFF

Consultants histopathologists

Dr David Brown020 7288 5075
Dr Richard Bryan020 7288 5976
Dr Debbie Hopster020 7288 3712
Dr Navidul Khan020 7288 3346
Dr Su Ramachandra020 7288 5074

Consultant microbiologist

Dr Michael Kelsey020 7288 5082
-------------------------	----------------

Consultant clinical scientist

Nick James020 7288 5041
------------------	----------------

Clinical scientists for biochemistry

Raheela Ajmal-Ali020 7288 3130
David Wickens020 7288 5046
Martin Doherty020 7288 5043
Andrea Barrows020 7288 5963

Laboratory managers

George Hounsborne020 7288 5084
Teresa Marlow020 7288 5785
Stephanie Fenton020 7288 5071

P

PALS TEAM

The patient advice and liaison service (PALS) is for everyone who uses the Whittington hospital. PALS provides advice, information and support to patients, families and their carers. It also provides a listening service for those who have problems and concerns and looks to find ways of resolving them. PALS is a focal point for feedback from patients which is then used to improve and develop the hospital's services.

CONTACT US

Manager

Pam Hanbury Hirst020 7288 5551
(24 hour confidential ansaphone)

Fax020 7288 5822

Emailpals@whittington.nhs.uk

Address PALS Office,

The Whittington Hospital,

Highgate Hill,

London N19 5NF

PHYSIOTHERAPY

The physiotherapy department provides a comprehensive range of services including diagnostic and rehabilitative physiotherapy. This includes outpatient and inpatient services and two early discharge and rehabilitation intermediate care schemes.

Working in partnership with Haringey and Islington PCTs, it is planned to further develop integrated pathways of care for patients moving within primary and secondary care rehabilitation services.

RANGE OF SERVICES

Outpatient

- Extended scope practitioner clinics (spinal, lower limb and rheumatology), first point of contact clinics supporting orthopaedic and rheumatology departments.
- Assessment, diagnostic and treatment service for peripheral, spinal and sports musculoskeletal conditions.
- Pain specialist.
- Acupuncture.
- Paediatric musculoskeletal conditions.
- Anterior cruciate rehabilitation.
- Women's health - obstetric patient referral, advice and classes, gynaecological diagnostic and treatment.
- Amputee rehabilitation
- Neurology rehabilitation
- Respiratory

Inpatient

- Respiratory – critical care outreach, physiotherapy lead non-invasive ventilation, acute respiratory care.
- Care of older people – acute care, falls rehabilitation.
- Neurology – stroke (acute and rehabilitation), acute neurological conditions.
- Orthopaedics.
- Women's health - obstetric advice and education and post surgical gynaecology.
- Amputees

Primary care interface services

- Respiratory early discharge scheme and pulmonary rehabilitation. (REDS)
- Supported discharge rehabilitation team. (SDRT)

CONTACT US

Physiotherapy department 020 7288 5660

KEY STAFF

Service manager

Adrienne Simons 020 7288 5562

Superintendent physiotherapist

Juliet Benton (outpatients) 020 7288 5067
 Suzanne Roberts (inpatients) 020 7288 5489
 Caroline Tomlin 020 7288 5660
 Nicola Glover (Crouch End Health Centre) 020 8340 8597

Team leaders

Neurology 020 7288 5170
 Care of older people 020 7288 5171
 Respiratory 020 7288 5474
 Orthopaedics 020 7288 5642
 REDS 020 7288 5656
 SDRT 020 7288 5473
 Amputee 020 7288 5642

Senior physiotherapist

Katie Jeitz (Women's Health) 020 7288 3043

Clinical specialist acute respiratory care

Samantha Bond 020 7288 5563
bleep 2712

PODIATRY

The hospital's podiatry department provides assessment and treatment of patients who have 'at risk' or 'high risk' feet and limbs. They work closely with the diabetes team in the provision of diabetes care and they also see patients with vascular and rheumatology disease or who have undergone nail surgery.

Podiatry specialists are involved in teaching and educating patients, in particular providing advice for high risk patients. They are also involved in the group education sessions held for patients with newly diagnosed type 2 diabetes. The department has developed an innovative practice that includes laser treatment and maggot therapy.

GPs who have undergone a podiatry accreditation course are able to directly refer patients to the hospital podiatrist. All other GPs should send outpatient referrals to be assessed by the community based podiatrists. GPs, however, may refer patients for nail surgery.

RANGE OF SERVICES

- Outpatients clinics
- Inpatients
- Patient education

CONTACT US

Podiatry department020 7288 5695

KEY STAFF

Chief podiatrist

Jennifer Buchanan020 7288 5695

Foot care assistant

Anne Snipe020 7288 5695

Senior podiatrist (*nail surgery*)

Elizabeth Daffey020 7288 5695

PRIVATE PATIENTS

The Whittington Hospital provides private patient services on both an inpatient and outpatient basis. Although we don't currently have a dedicated private wing, private patients are seen outside of NHS scheduled time. We accept both insured and self-funding patients.

RANGE OF SERVICES

- Homeopathy and acupuncture
- Dermatology
- Gynaecology
- Obstetrics
- Investigations including blood tests, EEG, EMG, ECG, Echocardiogram
- Imaging including MRI, CT, Ultrasound, Chest x-rays

CONTACT US

Service Manager Women's and

Children's Health/Income Generation:

Bryony Freeman020 7288 3774

EmailBryony.Freeman@whittington.nhs.uk

Private and overseas patient officer

Brenda Sheppard020 7288 5372

(24 hour answer phone)

Bleep2639 via 020 7272 3070

Emailbrenda.sheppard@whittington.nhs.uk

RESPIRATORY MEDICINE

The department of respiratory medicine aims to offer the highest quality of care for patients with respiratory disease and contribute towards the improvement of respiratory healthcare through the service it provides, as well as through education and training. Diagnoses seen include COPD, asthma, lung cancer, tuberculosis, bronchiectasis, sarcoidosis and other interstitial diseases.

RANGE OF SERVICES

- Outpatient clinics.
 - TB treatment and contact clinic.
 - Smoking cessation clinic.
 - Oxygen assessment.
 - Obstructive sleep apnoea.
 - Sleep service.
 - Pulmonary function laboratory.
 - The Respiratory Early Discharge Service (REDS) helps patients admitted as an emergency to get home earlier. Provided in conjunction with local primary care services.
 - Chronic Respiratory Support service (CRS) helps to reduce
- the number and duration of admissions of patients with COPD. Consists of four to six visits by a respiratory physician or respiratory nurse specialist, followed by monthly contact. Long-term support consists of weekly visits.
- Patients using the REDS and the CRS service are given telephone helpline numbers to call if they are concerned about their breathing. Urgent visits can be arranged in such circumstances.
 - Pulmonary rehabilitation for patients with COPD.

Urgent diagnoses e.g. lung cancer, tuberculosis and respiratory failure, are seen as quickly as possible, ideally in the next available clinic. Non-urgent cases are seen in order of referral. In all cases it is advised that new patients have a GP referred outpatient chest x-ray before referral to ease the passage through the clinic and to save the patient's time.

Please note that the department does not provide the following services:

- Disorders of sleep (other than obstructive sleep apnoea)
- Specific allergy services other than allergy skin testing.
- HIV services are provided in collaboration with the Archway Sexual Health Centre to whom patients are referred and treated on a shared care basis.

CONTACT US

Respiratory department	.020 7288 5354
	020 7288 5272
Outpatient department	.020 7288 5512
Nightingale ward	.020 7288 5521
Respiratory function laboratory	.020 7288 3501

KEY STAFF

Consultants

Dr Norman Johnson	.020 7288 5354
Dr Louise Restrict	.020 7288 5353
Dr Sara Lock	.020 7288 5353
Dr Myra Stern	.020 7288 5354
Dr Howard Branley	.020 7288 5353

Specialist TB nurses

Molly Mamdani	.020 7288 5248
Cho Salgado	.020 7288 5248

Respiratory nurse specialist

Claire Ward	.020 7288 3231
Catherine Walker	.020 7288 3231

RHEUMATOLOGY

The rheumatology department aims to improve the health of patients with musculoskeletal disorders. The department uses a multi-disciplinary approach and works closely with the hospital's orthopaedic, physiotherapy and chronic pain departments.

RANGE OF SERVICES

- Outpatients clinic
- Nurse-run supervision clinic for patients who are on disease modifying anti-rheumatic drugs.
- Biologics clinic for assessment, support and further treatment for those patients with complicated inflammatory joint disease that has not responded to usual disease modifying anti-rheumatic agents.
- Paediatric clinic. Patients with chronic polyarthritis are jointly managed with the department of paediatric and adolescent rheumatology at Great Ormond Street Hospital.
- Lupus clinic.
- Extended scope practitioner injection clinic
- The consultants and specialist registrars are all approved referrers to the 'Prescription for Exercise Programme' run by Islington local authority.

CONTACT US

Rheumatology department020 7288 5740
 Lupus clinic020 7288 5259
 Extended scope practitioner injection clinic020 7288 5660
 Outpatient clinics020 7288 3914

KEY STAFF

Consultants

Professor Jane Dacre020 7288 5740
 Dr Jennifer Worrall020 7288 5740
 Dr Ihuoma Wamuo020 7288 5259
 Dr Ajay Bhatia020 7288 5740

Rheumatology nurse

Sister Maureen Cronin020 7288 5745

Rheumatology secretaries

Zenaida Pare020 7288 5740
 Josephine Browne020 7288 5259

SPEECH AND LANGUAGE THERAPY

The hospital's speech and language therapy department provides a service for babies, children and adults referred for feeding, swallowing, communication and voice disorders. The department aims to offer an evidence based, reflective service with the patient at the centre of care.

The team offers assessment, diagnosis, advice and management across a wide range of settings within the hospital including the neonatal intensive care unit, the paediatric department, ITU, stroke and elderly wards, ENT and head and neck cancer outpatients and imaging (videofluoroscopy).

RANGE OF SERVICES

In and outpatients

- Paediatric dysphagia and feeding.
- Behavioural feeding – paediatrics.
- Videofluoroscopy – paediatrics and adult.

Inpatients

- Dysphagia – adult/elderly population.
- Communication – adult/elderly population.

Outpatients

- Voice disorders

Please note the speech and language therapy department does not offer the following services:

- Paediatric speech and communication.
- Adult neurology outpatient.

CONTACT US

Speech and language therapy department020 7288 5546

KEY STAFF

Head of speech and language therapy

Judith Jackson020 7288 5574

Speech and language therapists

Jackie Chard020 7288 5547
 Clare Foster020 7288 5573
 Hannah Graveling020 7288 5546
 Neresha Maistry020 7288 3547
 Zoe Meszarich020 7288 5574
 Ella Parker020 7288 5574
 Danielle Sloane020 7288 5547

S SECURITY

Temporary staff passes can be obtained from the hospital's security office in the outpatients building. Proof of identity must be presented to a security officer. If a GP is visiting a particular department, it might be quicker to ask the manager to contact security on your behalf to arrange for a permit/temporary staff pass.

To arrange for a temporary staff pass in advance contact the security office on **020 7288 5522**.

GPs who regularly visit the hospital should obtain an identity card. This can be arranged by contacting the Facilities Administration Team on **020 7288 3600**.

T THEATRES

The Whittington hospital has four in-patient operating theatres providing elective and emergency care to patients from the local community. Our aim is to provide excellent standards of perioperative care to patients undergoing a variety of surgical procedures across a range of surgical specialities. We are currently meeting our elective activity targets for in-patient surgical activity and aim to increase efficiency to reduce waiting times further still.

We have a dedicated trauma/emergency theatre which is available for the management of patients 24 hours a day, 365 days a year. The theatre department also runs the hospital's acute pain service. This service is linked to the anaesthetic department and comprises of a consultant anaesthetist, a clinical nurse specialist and a junior sister.

RANGE OF SERVICES

- Orthopaedics
- Gynaecology
- Vascular
- General surgery including bariatric surgery
- Trauma and emergency
- Urology

CONTACT US

Theatre reception 020 7288 5400
Sister's desk 020 7288 3604

KEY STAFF

Theatre matron

Kirsteen Hynd 020 7288 5778

Theatre secretary

Lilly Fok 020 7288 5400

UROLOGY

The hospital provides a well supported portfolio of planned surgical procedures to the local community in all main urology disorders and we work in collaboration with University College Hospital London (UCLH) to provide surgical intervention for major and complex cancer cases.

The urology service is a thriving and expanding department. We're currently meeting both outpatient and inpatient access targets primarily through the continued development of one-stop clinics. The department is dedicated to continued development in ambulatory services and laproscopic surgery. In addition, we're actively involved in high quality research at both scientific and clinical levels, with the Royal Free Hospital, UCLH and Sutton, to ensure that we are the forefront of improved patient care and management.

RANGE OF SERVICES

- One-stop haematuria clinic
- One-stop prostate assessment clinic
- TRUS and biopsy clinic.
- Erectile dysfunction clinic
- Hormone control clinic for the management of prostate cancer
- Nurse-led active surveillance clinic
- Paediatric clinic for the management and surgical
- intervention of scrotogential disorders.
- Chemotherapy clinic
- Joint oncology clinic with radiotherapist from the Royal Free Hospital
- Joint uro-oncology services with UCLH for surgical intervention
- Minor urology disorders operated under sedation.

CONTACT US

Urology department 020 7288 5221
 Outpatients Clinic 020 7288 5065

KEY STAFF

Consultants

Mr Ron Miller, clinical lead 020 7288 5221
 Mr Barry Maraj 020 7288 5223
 Mr Senthil Nathan 020 7288 3266
 Mr Hiten Patel 020 7288 5221

Nurse specialist

Cid O'Sullivan (cancer) 020 7288 5252
 Libby Cossar (out-patients) 020 7288 5772
 Fernando Garcia (in-patients) 020 7288 5722
 Julia Babb (haematuria) 020 7288 5772

WOMEN'S HEALTH

The gynaecology department provides a range of special interest clinics. Services are delivered in the women's health outpatient clinic and patients requiring surgery are treated in the day surgery unit, main theatres and obstetric theatres. The gynaecology ward has recently been refurbished and renamed the Betty Mansell ward.

The hospital is a designated gynaecological cancer unit. We have specialist diagnostic, assessment and treatment services to which all women with potential or suspected gynaecological cancers are referred. This includes women with symptoms and those who present through our cervical screening programme. Patients are seen within 2 weeks of referral.

RANGE OF SERVICES

Special interest clinics

- Colposcopy
- Gynae-oncology rapid access clinic
- Gynae-endocrine
- Vulval
- Menorrhagia
- Hysteroscopy

- Fertility including I.U.I. procedures
- Pregnancy advice
- Urogynaecology
- Andrology
- Menopause
- Gynaecology emergency clinics

Early pregnancy diagnostic unit which runs daily clinics

CONTACT US

Outpatients clinic	020 7288 5161
Betty Mansell ward	020 7288 3138
Women's health department secretaries	020 7288 5407
	020 7288 5113
	020 7288 5117

KEY STAFF

Consultants

Miss Theresa Freeman Wang, clinical director	020 7288 5409
Mr Clive Spence Jones, clinical lead	020 7288 5407
Mr Narendra Pisal	020 7288 5113
Mr Trevor Dutt	020 7288 5113
Mr Marcus Setchell	020 7288 5116
Miss Claire Mellon	020 7288 5117
Miss Fredericke Eben	020 7288 5407
Miss Heulwen Morgan, sub dean undergraduate ...	020 7288 5414
Miss Amma Kyei Mensah	020 7288 5117
Miss Amali Lokugamage	020 7288 3458
Professor Gordona Prelevic	020 7288 5407
Professor Albert Singer	020 7288 5408

Clerical Team Leader

Janet Loughrey	020 7288 5161
----------------------	---------------

Specialist Nurses***Fertility and Early Pregnancy***

Kate Fitzgerald	020 7288 3776
Yvonne Nicholson	020 7288 3776

Colposcopy and Oncology

Dawn Thwaites	020 7288 3776
---------------------	---------------

Ward manager

Penny Roberts (Betty Mansell Ward)	020 7288 5533
--	---------------



USEFUL TELEPHONE NUMBERS

Outpatients clinics

Clinic 1aRheumatology020 7288 3914
Clinic 1bFracture clinic020 7288 5659
Clinic 3aChest and cardiology020 7288 3703
Clinic 4aGeneral surgery, urology020 7288 5065
	Gastroenterology020 7288 3914
Clinic 4bENT, ophthalmology020 7288 5238
	Audiology020 7288 5220
Clinic 4cWomen's health020 7288 5161
Clinic 4dPaediatrics020 7288 5321

Inpatient wards

Betty Mansell	...Gynaecology020 7288 3138
CaernsMaternity short stay020 7288 5503
Caerns Link	...Antenatal and transitional020 7288 5504
CavellCare of older people020 7288 5449
Cloudesley	...Care of older people/ stroke020 7288 5448
CoyleOrthopaedics020 7288 5446
Day surgery	...Ambulatory care020 7288 5099
Emergency department	020 7288 3628
IforPaediatrics020 7288 5442
ITUIntensive care020 7288 5471
Labour ward	...Maternity020 7288 5361
MAUAcute medicine020 7288 5501
McCarthyFemale diabetes/rheumatology020 7288 5501
MercersOncology/haematology020 7288 5481
MeyrickCare of older people020 7288 5132
MontuchiCardiology CCU020 7288 3393
MurrayPost natal020 7288 5504
NICUNeonatal intensive care020 7288 3418
Nightingale	...Respiratory medicine020 7288 5521
ReckittGastroenterology020 7288 5487
SempleMale diabetes/rheumatology020 7288 5506
Thorogood	...Orthopaedics020 7288 4105
Trevor	...Orthopaedics020 7288 4103
VictoriaGeneral surgery020 7288 4104

**Other services**

Antenatal clinic020 7288 5249
Clinical nutrition020 7288 5554
Early pregnancy diagnostic unit (EPDU)020 7288 5161
Imaging/radiology020 7288 5012
Maternity community services020 7288 3391
Maternity day assessment020 7288 3309
Occupational therapy020 7288 5673
Pathologymicrobiology
	haematology
	histology
	mortuary
Physiotherapy020 7288 5562
Podiatry020 7288 5695
Speech and language therapy020 7288 5546

Appointments and admissions

Appointments office	
fax020 7288 5621
tel020 7288 3070
Inpatient information020 7288 3528
Elective admissions020 7288 3527

GP helpline* 020 7288 5551

* This telephone line, available Monday to Friday 9am to 5pm, has been set up to help GPs contact the hospital easily and without delay. Please use it in addition to the telephone numbers listed in this directory.

Additional information is available on the Whittington's website
www.whittington.nhs.uk

PERSONAL DIRECTORY

[illegible]

Contact Details

134

PERSONAL DIRECTORY

[illegible][illegible]

135

PERSONAL DIRECTORY

[illegible]

PERSONAL DIRECTORY

[illegible]

PERSONAL DIRECTORY

[illegible]

PERSONAL DIRECTORY

[illegible]

PERSONAL DIRECTORY

[illegible]

Contact Details

[illegible]

140

PERSONAL DIRECTORY

[illegible]

Contact Details

[illegible]

141

'Wisdom is knowing when you can't be wise.'

Paul Engle, American poet

