

Whittington Health

Inpatient Leaflet Mercers Ward

Patient information about this ward Contact telephone no: 5481



Who to speak to if you have a concern or are worried If you have a concern please speak to Ward manager..Fiona Witter Matron...Raegelle Sy



If you are disturbed by noise at night If you are sensitive to light & noise at night while you are trying to sleep, you can request a sleep well pack, which has an eye mask & ear plugs.

Food & getting something to eat outside of mealtimes If you are hungry or arrive on to the ward & have missed a meal. You can ask a member of staff for food & they will arrange for you to have something to eat.

Open your phone, & use the camera over the QR code to view this leaflet online





No decision about me, without me......

Respect cultural diversities Provide care that is compassionate Transparent, timely & honest Privacy for sensitive conversations Protected mealtimes Modesty gowns



Respecting other patients

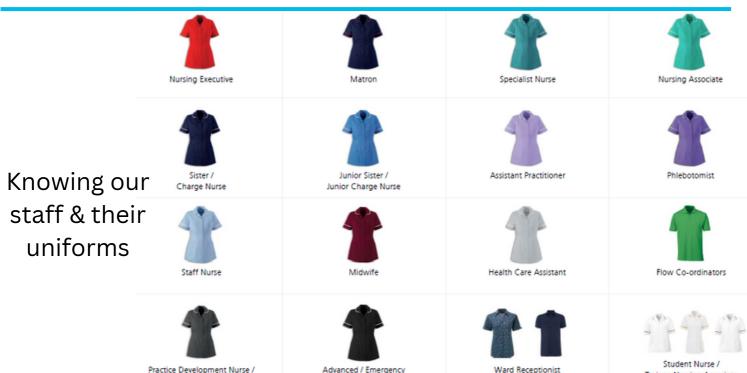
At night please ensure that mobiles are on silent, iPads or radio's are listened to with headphones & avoid loud conversations



Carers Charter Does someone look after you, who without their help, you could not manage?

Education (Senior Nurse)

Speak to our staff about our carers charter & card. For more information visit our patient experience webpage/carers



Nurse Practitioner

Student Nurse / Trainee Nursing Associate (Middlesex / London South Bank)