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Whittington Health



WHITTINGTON HEALTH: BUILDING OUR FUTURE TOGETHER

We have a clear vision for our estate - to support excellent healthcare with high quality patient focused environments.



www.whittingtonhealth.nhs.uk



We have a clear vision for our estate - to support excellent healthcare with high quality, patient focussed environments.

Our estates strategy sets out our plan to make sure we have the right facilities to deliver our services.

Our five year strategy (2016 - 2021) sets out our ambition for the future and reinforces our commitment to being patient focussed, clinically led and high achieving.

Our mission: helping people live longer, healthier lives.

Our aim: Care that is safe, personal and coordinated for the community we serve.

We need a modern estate that is designed to deliver our clinical services and enables us to provide the care when and where people need it. We are committed to providing our patients, staff and communities, with care in buildings that are fit for the provision of modern healthcare services.

Our estates strategy provides a framework for future consultations on how we will develop and protect our services.

"We are committed to providing the right care at the right time and place. Wherever is best for the patient."

Whittington Health and our community

We are an integrated care organisation that delivers hospital and community care services to a population of 500,000 people living in Islington, Haringey, Barnet, Enfield, Hackney and Camden.

We deliver services from our hospital site in Archway, and from 39 sites across the community.

Last year we treated over 347,000 patients and had almost 780,000 contacts with patients in the local community.

We host a number of award winning services including our ambulatory care centre and The Michael Palin Centre for children with speech impediments.

We expect the population we serve to increase by 25 per cent by 2021. It is vital that we take action now to make sure we are able to meet the growing and complex needs of our community.

Building our future together

We want to transform the way our estate delivers care to our patients - ensuring it is well used to deliver a consistent and excellent environment in a way that we can afford.

We want our staff to have excellent, modern and supportive working environments.

We want to work closely with our community and partners to deliver:

- Services that better meet health and social care needs, including primary and community care based improvements
- Better value for money and a reduction in running costs by optimising our existing estate
- An estate that aligns to future commissioning plans
- Agreements with other health and social care services to share property where possible
- A clear plan to optimise our under used buildings and generate revenue for the future

Our challenge

An ageing estate

Some of our buildings date back to the Victorian era and around a third of the hospital site was built before 1948. Although there have been major improvements to these buildings, particularly around environment, there are clear areas that need significant modernisation and do not meet the needs of those using the buildings.

The cost of modernisation

The backlog of work needed to bring our existing buildings up to standard would cost £23m. Most costs relate to the hospital site, but also refer to The Northern, Hornsey Rise Health Centre, Highbury Grange Health Centre, Crouch End and Lansdowne Road.

Diverse portfolio

We have a number of different ownership models including freehold, leasehold and Local Improvement Finance Trust (LIFT) premises.

Patient experience

It is vital that we improve the standard of our estates to meet national guidelines for good patient experience - particularly around the amount of single bedrooms available and space per patient.

"Our clinical strategy needs a high quality, modern estate. This will make a big impact on local people's health."

Moving forward - our strategy in summary

No changes or plans will be finalised without fully involving our community and other partners. Early conversations with patients, staff, CCGs and local authorities have acknowledged the need for change and the need for investment.

To make sure our estates are designed for the future, we have identified several key areas for further consideration.

Children's services

These are delivered from the hospital site and from a diverse number of sites across the community in buildings that are not fit for purpose. We want to explore the possibility of providing these services from a consolidated cross-borough service in locations that meet the needs of our patients.

Endoscopy unit

Our existing unit could outgrow its capacity in two years. We would like to consider developing a new, dedicated endoscopy unit at the hospital site.

Outpatients

We want to make sure this service is fit for future demands of a growing population. We would like to look at redesigning the way we deliver these services to create better flexibility - allowing specialist and general clinics to take place from the same location over 7 days. Some clinics may be delivered in a community setting.

Maternity and neonatal

We want to consolidate our maternity and neonatal services to be delivered from a single area that can provide improved facilities for mother and baby.

Emergency department

We would like to redevelop the existing site to improve patient privacy and dignity as well as ensuring capacity can meet demand.

Ward and theatre redevelopment

To make sure we meet national standards regarding patient space and single rooms, we would like to redevelop our existing facilities to make them fit for purpose.

Staff accommodation

We provide 70 rooms and 12 family flats that require significant modernisation. We want to

explore opportunities with partners to provide improved facilities locally.

Reduce non-clinical space

We want to make better use of mobile working technology to reduce the amount of space used by non-clinical staff by 20 per cent.

Create a Health and Wellbeing Village

To make sure we are fit for the future, we would like to work with local public and private sector partners to create a Health and Wellbeing Village that could include a nursing home, dementia facilities, palliative care and private patient care.

Relocate medical records

To help create the space needed for some of the redevelopment we would like to investigate the possibility of reducing and consolidating the storage of medical records over the next five years.

Pathology

To ensure the service is able to meet future demand we would like to consider delivering this service away from the hospital site and potentially in partnership with another NHS Trust. Some investigations would continue to be carried out in 'hot labs' at the hospital site.

Create community care hubs

To deliver the specialist community care that our patients need, we want to investigate creating dedicated community hubs that are able to deliver a range of services under one roof.



"We must fully understand the implication of maintenance on older buildings and the possibility of upgrading some of these facilities."

Going forward together

Our estates strategy highlights areas where clear investment is needed to meet our clinical needs, as well as buildings that are not being used effectively.

Next steps

By April 2016 our Board will have agreed which elements of the strategy we would like to explore more fully. At this point we will develop clear plans for each proposal ready for consultation.

For a full copy of our estates strategy please contact: communications.whitthealth@nhs.net

How to get involved

We are fully committed to open consultation with our local community about any key changes we propose. We want as many local people and service users to get involved in helping us to shape and deliver services we are proud of.

We will be publishing details of our future plans and consultations on our website
www.whittingtonhealth.nhs.uk

You can register your interest in future consultations by contacting: communications.whitthealth@nhs.net

You can send your comments to:

Estates Development
Whittington Health
Magdala Avenue
London
N19 5NF

If you would like this leaflet in large print or in another language please contact us on 0207 288 3081.

"Providing care in a child's home makes a positive difference to them and their families. Not only does it stop unnecessary travel that can be uncomfortable for the child but it provides the best possible environment for the child, within their own surroundings that they are familiar and comfortable in."



"The unit has produced a beautiful yet functional space where the patient experience is excellent, there is lots of interaction and the clinicians can function efficiently."

