

Self-Management and Behaviour Change Service

Privacy Notice

We at the Self-Management and Behaviour Change Service collect your personal data in order to manage your registration and to report to our commissioners on our activity. All data is anonymised before being submitted.

We will only use your personal data to contact you with information about our self-management courses.

Your personal data will not be shared with any other organisation including our commissioners.

Data will be stored on secure Trust systems and servers based in the UK and will not be transferred outside the EU.

Records will be retained as per the guidance set out in the Records Code of Practice for Health and Social Care 2016.

You can contact the Data Protection Officer at InformationGovernance.Whitthealth@nhs.net or by calling 020 7288 3077.

If you are dissatisfied with the service you have been provided with and have exhausted the Trust's complaints process, you can refer any complaints to the Information Commissioner's Office (ICO) via the ICO website or by calling 0303 123 1113.