

# Assistive Technology

## in addition to your hearing aids

### What are Assistive Listening Devices?

Assistive Listening Devices (ALD's) help improve hearing the speech-in-noise. As well as making noise louder, ALD's can provide the listener with a direct sound source (for example the person speaking in a lecture theatre), which helps reduce the effects of background noise, sound distance and room acoustics.



**Alerting Devices** - these are devices like clocks and doorbells that will provide a visual alert or vibration to a hard of hearing or deaf person.



**Telecommunications** – Amplified (louder) telephones, textphones and television listeners may also help you.



### Why aren't hearing aids enough?

- Sounds fades quickly as the distance between you and the sound increases.
- Reverberation (many sounds overlapping at once) can make hearing speech sounds difficult to understand.
- People with a hearing loss need a less noisy environment to be able to hear speech.

## Where can you get more information/Assistive Technology equipment?

### Social Services – Deaf and Hearing Support Team at Haringey

Haringey Deaf Service, Winkfield Resource Centre, 33 Winkfield Road, Wood Green, N22 5RP

Tel: 020 8489 8200 or Email: [connected.communities@haringey.gov.uk](mailto:connected.communities@haringey.gov.uk)

### Access to Work

Access to Work can help pay for support at work that you may need because of your hearing, for example:

- aids and equipment in your workplace
- other practical help at work, such as a note taker, lip speaker or interpreter

More information is at <https://www.gov.uk/access-to-work>

### Royal National Institute for Deaf People (RNID) charity

RNID is the UK's national charity supporting people in the UK who are deaf, have hearing loss or tinnitus.

Email: [contact@rnid.co.uk](mailto:contact@rnid.co.uk) or Telephone 0808 808 0123

### Connevans

Connevans is a specialist manufacturer and supplier of deaf and hearing equipment where products can also be purchased online: <https://www.deafequipment.co.uk/>

You can email [askaquestion@connevans.com](mailto:askaquestion@connevans.com) or telephone 01737 247 571 for a product catalogue.

### Patient advice and liaison service (PALS)

If you have a compliment, complaint or concern please contact our PALS team on 020 7288 5551 or [whh-tr.PALS@nhs.net](mailto:whh-tr.PALS@nhs.net)

If you need a large print, audio or translated copy of this leaflet please email [whh-tr.patient-information@nhs.net](mailto:whh-tr.patient-information@nhs.net). We will try our best to meet your needs.

Twitter.com/WhitHealth

Facebook.com/WhittingtonHealth

Whittington Health NHS Trust

Magdala Avenue

London

N19 5NF

Phone: 020 7272 3070

[www.whittington.nhs.uk](http://www.whittington.nhs.uk)

Date published: 06/03/2024

Review date: 06/03/2026

Ref: CYP/Audiol/AT/02

© Whittington Health

Please recycle

