

**FoI request re: staff bank solution**

**Ref: 19-MW-0508**

Dear,

Please accept our apologies for the delay in responding to your request for information relating to staff bank solution.

This was received on 8 July 2019 and has been dealt with under the terms of the Freedom of Information Act 2000.

Please find our responses below:

**Request 1:**

Confirmation that Trust has used a Staff Bank solution in the last 24 months (as a pilot or procured commercial contract). If yes, please provide details such as the name of the solution, and what staff groups were covered (please provide answers to each of these points).

[Outsourced Service since 29th May 2019. Prior to that, this was an in-house service. Both services cover Bank and Agency bookings for Medical and Dental, Nursing & Midwifery, AHP and HSS and Admin & Clerical.](#)

**Request 2:**

The type of staff bank solution the Trust currently has in place with the following detail:

- Technology only
- A Managed Staff Bank solution
- The name of the Staff Bank solution (e.g. Litmus, Liaison, +Us, etc.)
- The Staff Groups that the Bank solution covers
- The procurement channel used (a framework like G-Cloud, H.T.E., CCS/ CPP, SoftCat, etc.)
- Whether the contract awarded was via a direct award or via a Tender route

[A managed staff bank solution provided by Bank Partners. This was awarded through procurement.](#)

**Request 3:**

The spend and throughput (in hours) for each category covered (Medical & Dental, Nurses & Midwifery, AHP/HSS, Non-Medical Non Clinical (NMNC))

	2017/18 (£)	2018/19 (£)
<b>Medical &amp; Dental</b>	3,915,071.09	5,249,274.87
<b>Nurses&amp; midwifery</b>	6,330,847.87	7,070,229.74
<b>AHP/HSS</b>	531,768.51	1,444,049.82
<b>Non-medical non clinical staff</b>	5,733,741.44	6,149,503.08

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Staff group	2017/18 (hours)	2018/19 (hours)
Scientific and Technic	16,425.23	40,441.17
A&C	403,015.27	430,005.75
AHP	73,173.08	103,810.75
Doctors	64,567.47	67,793.75
Nursing	610,003.10	687,552.07

**Request 4:**

The name of the person(s) who are responsible for the management of the Staff Bank and their respective staff categories (if applicable).

[This is managed by Bank Partners as above in request 1.](#)

**Request 5:**

If the Trust is planning on procuring a Staff Bank Solution, how this will be procured and the name of the person(s) responsible for this. [N/A](#)

I hope you find this information useful. Please quote the above reference in any further communication on this matter.

If you require any further assistance, please do not hesitate to contact me by email or at the address shown below.

Yours sincerely

FOI Coordinator  
**Freedom of Information Office**  
[Whittington Health](#)  
[Highgate Wing, Level 5](#)  
[Magdala Avenue](#)  
 London, N19 5NF  
[foi.whitthealth@nhs.net](mailto:foi.whitthealth@nhs.net)




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If you are dissatisfied with this response, Whittington Health operates a complaints procedure, details of which can be found below:

**FOI Complaints:**

In the first instance, write to:

**Director Lead for Information Governance**

Chief Operating Officer  
 Jenner Building  
 Magdala Avenue  
 London  
 N19 5NF

If you remain dissatisfied with the Trust's response, you may write to:

**Information Commissioner's Office**

Wycliffe House  
 Water Lane  
 Wilmslow  
 Cheshire SK9 5AF  
 Telephone: 0303 123 1113 or 01625 545745  
[www.ico.org.uk](http://www.ico.org.uk)

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020 7288 5255

[foi.whitthealth@nhs.net](mailto:foi.whitthealth@nhs.net)

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