

**ITEM: 8**

**Meeting:** Trust Board

**Date:** 16<sup>th</sup> April 2008

**Title:** Access Performance Report - March 2008

**Access Report Summary:**

The attached report provides performance information for the month of **March 2008**. March is the final reporting month for the year, and all targets for which we have final YTD information have been met with the exception of reducing Health Acquired Infections (MRSA). This includes the Emergency Department 4 hour target, for which the Whittington was one of only four Trusts in London that met this target in 2007/8.

Confirmation of Trust performance against the 18 Week Referral to Treatment target is still awaited. A verbal update will be provided at the meeting.

**YTD Exception Report:**

2 MRSA Bacteraemias, taking the YTD performance to 21, against a full year target of 1.

**Action:** For Information

**Report from:** Liz Whitehurst, Information Analyst

**Sponsor:** Kate Slemeck - Director of Operations

**Financial Validation**

Lead: Director of Finance

Name of finance officer

N/A

**Compliance with statute, directions, policy, guidance**

Lead: All directors

**Reference:**

**Compliance with Healthcare Commission Core/Developmental Standards**

Lead: Director of Nursing & Clinical Development

**Reference:**

C18 and C19

<b>Compliance with Auditors' Local Evaluation standards (ALE)</b> Lead: Director of Finance	<b>Reference:</b>
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<b>Evidence for self-certification under the Monitor compliance regime</b> Lead: All directors	<b>Compliance framework reference:</b>
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## A Summary of Health and Social Care Standards

Standard	Criteria	Target	Mar	YTD
<b>Priority I: Improve the Health of the Population</b>				
<i>Reducing Mortality from Heart Disease</i>				
Wait from GP Referral until Seen in RACP Clinic	% seen within 14 days	100%	100%	100%
Wait from Call until Needle for Thrombolysis	% treated within 1 hour	68%	See Note 1	
<i>Reducing Mortality from Cancer</i>				
Wait from GP Referral until Seen	% seen within 14 days	98%	100%	99.9%
Wait from Decision to Treat until Treatment	% treated within 31 days	98%	100%	100%
Wait from GP Urgent Referral until Treatment	% treated within 62 days	95%	100%	97.2%
<i>Reducing inequalities in Infant Mortality</i>				
Smoking in pregnancy at time of delivery	% of deliveries	<17%	7.3%	11.0%
Rate of Breastfeeding at birth	% of deliveries	78%	88.6%	88.9%
<b>Priority II: Supporting People with Long-Term Conditions</b>				
<i>Reducing emergency bed days</i>				
Number of emergency bed-days	5% Reduction by 2008	TBC	8,286	89,534
Days lost to delayed transfers of care	Reduced to minimal Level	TBC	186	2,461
Number of DTOC patients as a % of all patients	% of total patients	<=3.5%	2.0%	2.2%
<b>Priority III: Access to Services</b>				
<i>Ensuring that existing national access standards are maintained</i>				
Total treatment time in ED	% within 4 hours	98%	98.3%	98.5%
Wait from GP Referral until Seen as Outpatient	% waiting within 13 weeks	100% each month	100%	1 breach
Wait from Decision to Treat until Admission	% waiting within 26 weeks	100% each month	100%	0 breaches
<i>Ensuring that by 2008 no-one waits more than 18 weeks from referral to treatment – March 2008 milestones</i>				
Wait from referral to treatment (admitted patients)	% waiting within 18 weeks	85% (Mar trajectory)		Update at Meeting
Wait from referral to treatment (non-admitted patients)	% waiting within 18 weeks	90% (Mar trajectory)		Update at meeting
<i>Ensuring that by 2008 no-one waits more than 18 weeks from referral to treatment – diagnostic tests</i>				
Wait for non-audiology diagnostic tests	% waiting within 6 weeks	100% in March	Not yet available	
Wait for audiology diagnostic tests	% waiting within 6 weeks	100% in March	Not yet available	
<b>Priority IV: Patient Experience</b>				
<i>Supporting patient choice and booking</i>				
Choice of dates offered for Outpatient Appointments	% of new referrals	100%	100%	100%
Choice of dates offered for Elective Admission	% of decisions to treat	100%	100%	100%
<i>Ensuring patient right of redress following cancelled operations</i>				
Operations cancelled for non-clinical reasons	% of elective admissions	<0.8%	0.93%	0.72%
Offers of new binding date	% within 28 days	95%	100%	99.2%
<i>Reducing Infections (mandatory surveillance items)</i>				
MRSA Bacteraemia Rates (1000 bed days)	London Benchmark	0.22	0.16	0.14
Number of MRSA Infections	60% Reduction from 06/07	12	2	21
C. Diff Rates per 1000 bed days for Patients over 65	Trust Benchmark	1.77 (2005)	3.01	2.36
Number of C. Diff Infections for Patients over 65	PCT Benchmark	165	17	164

### Notes:

The table above contains the performance measures, which the Trust must continue to monitor in 2007/8. Current month and Year To Date (YTD) performance is colour coded against target. Green shading indicates that Trust performance is at or above the required standard. Amber indicates that the Trust is below the standard, whilst red shading indicates that the Trust has to significantly improve its performance if it is to achieve its goals.

1 The Trust is not likely to receive enough eligible patients (min 20) to be assessed against this indicator.

## Activity Summary

Activity Type	2006/07			2007/08			
	06/07 Total	06/07 YTD	Mar-07	Mar-08	% Change on Month	07/08 YTD	% Change on Year
ED Attendances	84,890	84,890	6,780	6,701	-1.2%	79,885	-5.9%
Emergency Admissions	16,769	16,769	1,436	1,425	-0.8%	17,567	4.8%
Elective Ordinary Admissions	2,724	2,724	301	237	-21.3%	3,190	17.1%
Elective Day Cases	12,825	12,825	1,269	1,396	10.0%	15,198	18.5%
Maternity Deliveries	3,535	3,535	302	319	5.6%	3,745	5.9%
GP Referrals	44,788	44,788	4,081	3,753	-8.0%	45,902	2.5%
First Outpatient Attendances	60,970	60,970	5,562	4,929	-11.4%	62,466	2.5%
Follow Up Outpatient Attendances	131,649	131,649	11,509	9,766	-15.1%	135,733	3.1%
Total Outpatient Attendances	192,619	192,619	17,071	14,695	-13.9%	198,199	2.9%

Note: Outpatient activity based on general and acute specialties only

## Exception Reports

### Reducing Infections

The Trust is expected to achieve year on year reductions in MRSA levels and other health care associated infections subject to mandatory surveillance.

#### MRSA bacteraemia

- ✘ There were 2 new incidences of MRSA bacteraemia in March which means we have exceeded the full year trajectory ceiling with 21 incidents in total.

MRSA infections in 2007/08

