

Dear ,

Please accept our apologies for the delay in responding to your request for information relating to the use of agency and bank staff for the financial year 2018/19.

This was received on 3 July 2019 and has been dealt with under the terms of the Freedom of Information Act 2000.

Please find attached the completed questionnaire provided with your original request.

I hope you find this information useful. Please quote the above reference in any further communication on this matter.

If you require any further assistance, please do not hesitate to contact me by email or at the address shown below.

Yours sincerely

FOI Coordinator  
Freedom of Information Office  
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London, N19 5NF  
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## FOI - Agency & Bank 18/19

For further clarification/examples of which roles are including in each staffing group, please see the notes section at the bottom

| Sourced Staffing Arrangements                                                                                                                                     | Response |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|
| 1a. Do you have a <b>master vendor</b> or <b>neutral vendor</b> arrangement in place for sourcing agency staff? If so, please state which arrangement is in place | Neither  |
| 1b. Please state the name of the appointed supplier for the above arrangement                                                                                     | N/A      |
| 1c. Please state the start date of the contract with this supplier                                                                                                | N/A      |
| 1d. Please state the end date of the contract with this supplier                                                                                                  | N/A      |
| 1e. Annual cost of your supplier in 18/19?                                                                                                                        | N/A      |

| Agency Spend and Supply                                                                                                                                  | Total       | Ambulance Staff | Administrat<br>ion and<br>Estates<br>Staff | Medical & Dental                     | Nursing &<br>Healthcare<br>Assistants<br>(HCAs) | Scientific,<br>Therapeuti<br>c and<br>Technical<br>Staff (STT)<br>inclusive of<br>AHPs | Healthc<br>are<br>Science |
|----------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|-----------------|--------------------------------------------|--------------------------------------|-------------------------------------------------|----------------------------------------------------------------------------------------|---------------------------|
| 2a. Please state the organisations total expenditure on agency (non-contract) staff for the financial year 18/19 (April 2018 - March 2019). Split by the | £11,959,786 | N/A             | £1,170,751                                 | £1,580,740                           | £7,385,769                                      | £1,822,527                                                                             | N/A                       |
| 2b. Please state the name of the framework(s) you source your agency staff under, for each of the following staffing groups                              | -           | N/A             | Crown<br>Commertia<br>l Service            | London<br>Procurement<br>Partnership | London<br>Procurement<br>Partnership            | London<br>Procureme<br>nt<br>Partnership                                               | N/A                       |

| Direct Engagement                                                                                                                                      | Response                                            |
|--------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------|
| 3a. Does the organisation use a third party to provide a Direct Engagement/Outsourced Employment Solution? ( <i>This is where the NHS organisation</i> | Yes                                                 |
| 3b. Please state the name of the Direct Engagement/Outsourced Employment supplier (e.g 247Time/Allocate, PlusUs, Retinue, Liaison etc.)                | 247 Time                                            |
| 3c. Please state <b>all</b> staffing groups that are managed via your direct engagement provider; for example; Medical, Admin, Scientific staff        | al Locums, Allied Health Professions, Healthcare Sc |
| 3d. Please state the start date of the contract with the DE supplier                                                                                   | 8th August 2016                                     |
| 3e. Please state the end date of the contract with the DE supplier                                                                                     | The current Contract is expired and under review    |
| 3f. What was the annual cost to the organisation for the provision of the direct engagement service in 18/19?                                          | £79,932                                             |
| 3g. Did the organisation procure these services via a framework? If so, please provide the full name of the framework                                  | N/A                                                 |

| Internal Bank Spend                                                                                                                                       | Total       | Ambulance Staff | Administration and Estates Staff | Medical & Dental | Nursing & Healthcare Assistants (HCAs) | Scientific, Therapeutic and Technical Staff (STT) inclusive of AHPs | Healthcare Science |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|-----------------|----------------------------------|------------------|----------------------------------------|---------------------------------------------------------------------|--------------------|
| 4. Please state the organisations total expenditure on internal bank staff for the financial year 18/19 (April 2018 - March 2019). Split by the following | £23,406,197 | N/A             | £6,149,503                       | £5,249,275       | £10,540,136                            | £1,467,283                                                          | N/A                |

| Medical Bank Supplier                                                                                                                             | Response                  |
|---------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------|
| 5a. Please state the name of the technology provider used to manage the supply of your medical bank staff, inclusive of any outsourced or managed | allocate software         |
| 5b. Please state the start date of the contract with your medical bank provider                                                                   | 20/05/2019                |
| 5c. Please state the end date of the contract with your medical bank provider                                                                     | 19/05/2022                |
| 5d. What was the annual cost to the organisations for the provision of bank provider services/software in 18/19                                   | £20,953                   |
| 5e. Did the organisation procure these services via a framework? If so, please provide the full name of the framework                             | Crown Commercial Services |