FoI request re: IT infrastructure
Ref: 19-AH-1906

Dear,

Thank you for your request for information relating to our Trust's general IT infrastructure.

This was received on 21 May 2019 and has been dealt with under the terms of the Freedom of Information Act 2000.

Please find our response in the attached questionnaire provided with your original request.

We have not been able to provide you with some of the information requested as the disclosure of this information would, or would be likely to, prejudice the prevention or detection of crime. As a result, the Trust applies the exemption allowed to us under the Freedom of Information Act 2000, Section 31(1)(a).
The information that is requested, if released in the public domain, could provide information about our technological infrastructure which would in turn make us vulnerable to an IT security breaches.

I hope you find this information useful. Please quote the above reference in any further communication on this matter.

If you require any further assistance, please do not hesitate to contact me by email or at the address shown below.

Yours sincerely

FOI Coordinator
Freedom of Information Office
Whittington Health
Highgate Wing, Level 5
Magdala Avenue
London, N19 5NF
foi.whitthealth@nhs.net
Whittington Health **NHS**

Whittington Health NHS Trust

Interim Chair: David Holt   Chief Executive: Siobhan Harrington

Question 1	What is your organisation's IT spend in FY18/19 and projected for FY19/20?	FY18/19	FY19/20				
	Overall	£6,203,252	£7,148,322				
	Capital						
	Revenue						
Question 2	Does your organisation outsource any or all of its IT infrastructure?	Yes/No	If yes, who is the main supplier or shared service provider?	If no, please give details:	Annual spend FY18/19	Contract renewal date	Percentage outsourced
	Desktop management	No					
	Networking	No					
	Data centre	No					
	Mobile device management	No					
	Server management	No					
	IT security	No					
	Other (please specify)						

Question 3	What elements of your IT infrastructure are managed by a cloud provider?	Yes/No/specify	Main supplier	Annual spend FY18/19	Contract renewal date		
	Data storage	No					
	Networking	No					
	Back-up and archive	No					
	Processing and compute capacity	No					
	Application databases	No					
	Big data analytics databases	No					
	Email and collaboration	National system					
	Other (please specify)						

Question 4	Does your organisation plan to move to a cloud-based service in the next 2 years?	Yes	No	Main supplier	Notes		
	Data storage				**Please refer to the Trust strategy on our public website**		
	Networking						
	Back-up and archive						
	Processing and compute capacity						
	Application databases						
	Big data analytics databases						
	Email and collaboration						
	Other (please specify)						

Question 5	What percentage of your servers are virtualised and what virtualisation platform do you use?	Response					
	What percentage of your servers are virtualised	For security reasons, we are not able to provide you with this information.					
	Virtualisation platform and main supplier	For security reasons, we are not able to provide you with this information.					
Question 6	How does your organisation manage data storage?	Please select	On premise/Off premise	Main supplier	Annual spend FY18/19	Contract renewal date	

	Local departmental servers						
	In-house data centre	**For security reasons, we are not able to provide you with this information.**					
	Outsourced cloud provider						
	Outsourced data centre						
	Shared service						
	Other (please specify)						
Question 7	How many servers does your organisation have and are these owned or leased?	Response	Notes				
	Number of servers	**For security reasons, we are not able to provide you with this information.**					
	Owned or leased						
	Average age of servers						
	Main supplier						

	Annual spend FY18/19						
Question 8	**Please specify your organisation's network suppliers, annual spend and contract renewal dates**	**Main supplier**	**Annual spend - FY18/19**	**Contract renewal date**			
	Fixed line telecoms	**Unless this is in the public domain we try not to give out contract dates. As all major procurements are done through national frameworks or OJEU, this is the route they can take if the data is available.**					
	Mobile telecoms						
	Data network (broadband)						
	WiFi (hardware)						
	CoIN (if applicable)						
	WAN						
	LAN						
	Other (please specify)						

Question 9	Please outline the extent of your trust's WiFi coverage?	Yes/No	Percentage of organisation covered				
	Community wide (e.g. CoIN)	Yes					
	Enterprise wide (whole campus)						
	Main building only						
	Sections of building(s) only						
	Mobile phone signal enabled through WiFi						
	No wireless networks are used in the trust						

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Question 10	**Does your organisation have a BYOD or CYOD policy?**	**Yes/No**				
	Bring Your Own Device (BYOD)	**Yes**				
	Choose Your Own Device (CYOD)					
Question 11	**What mobile device management (MDM) software does your organisation use?**	**Main product and supplier**	**Annual spend - FY18/19**	**Contract renewal date**		
	Smartphones	**For security reasons, we are not able to provide you with this information.**				
	Laptops					
	PCs					
	Tablets					
	Other (please specify):					

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Question 12	Does your organisation have a mobile threat prevention solution?	Yes/No	Product			
		For security reasons, we are not able to provide you with this information.				
Question 13	What devices are used by your organisation?	Number across organisation	Average age of product	Main supplier		
	Smartphones	For security reasons, we are not able to provide you with this information.				
	Laptops					
	PCs					
	Tablets					

Question 14	What video/web conferencing software does your organisation use?	Response	Notes				
	Main product (e.g. Skype, Jabber, Webex)	We do not currently use any.					
	Main supplier						
	Annual spend						
	Contract renewal date						
Question 15	What desktop operating system software is used by your organisation?	Main product	Main supplier	Annual spend	Contract renewal date		
	National Windows 10 contract	National NHS contract					

Question 16	What personal office productivity software is run by your organisation?	Response					
	Product and version	For security reasons, we are not able to provide you with this information.					
	Licencing model (e.g. cloud-based, enterprise-wide, concurrent-user, named user)						
	Number of licences						
Question 17	Does your organisation use NHSmail or a locally hosted email system?	NHSmail	Locally-hosted (please specify provider)	Both	Are you moving to NHSmail2 (Yes/no)		
		Yes					