

Wood Green Community Diagnostic Centre

Introducing the Wood Green NHS Community Diagnostic Centre

Information for referrers

The Wood Green NHS Community Diagnostic Centre (CDC) is bringing diagnostic tests into the heart of Haringey. The CDC is located within The Mall, the busy shopping centre in Wood Green. The centre is hosted by Whittington Health NHS Trust and it will offer X-ray, Ultrasound, Phlebotomy and Ophthalmology appointments for Haringey and North Central London (NCL) residents.

This document outlines the key features of the services that will be delivered at the Wood Green Community Diagnostic Centre (CDC), including:

- Service provision
- Inclusion and exclusion criteria
- Referrals
- Referral pathways
- Reporting
- Future plans
- Get involved

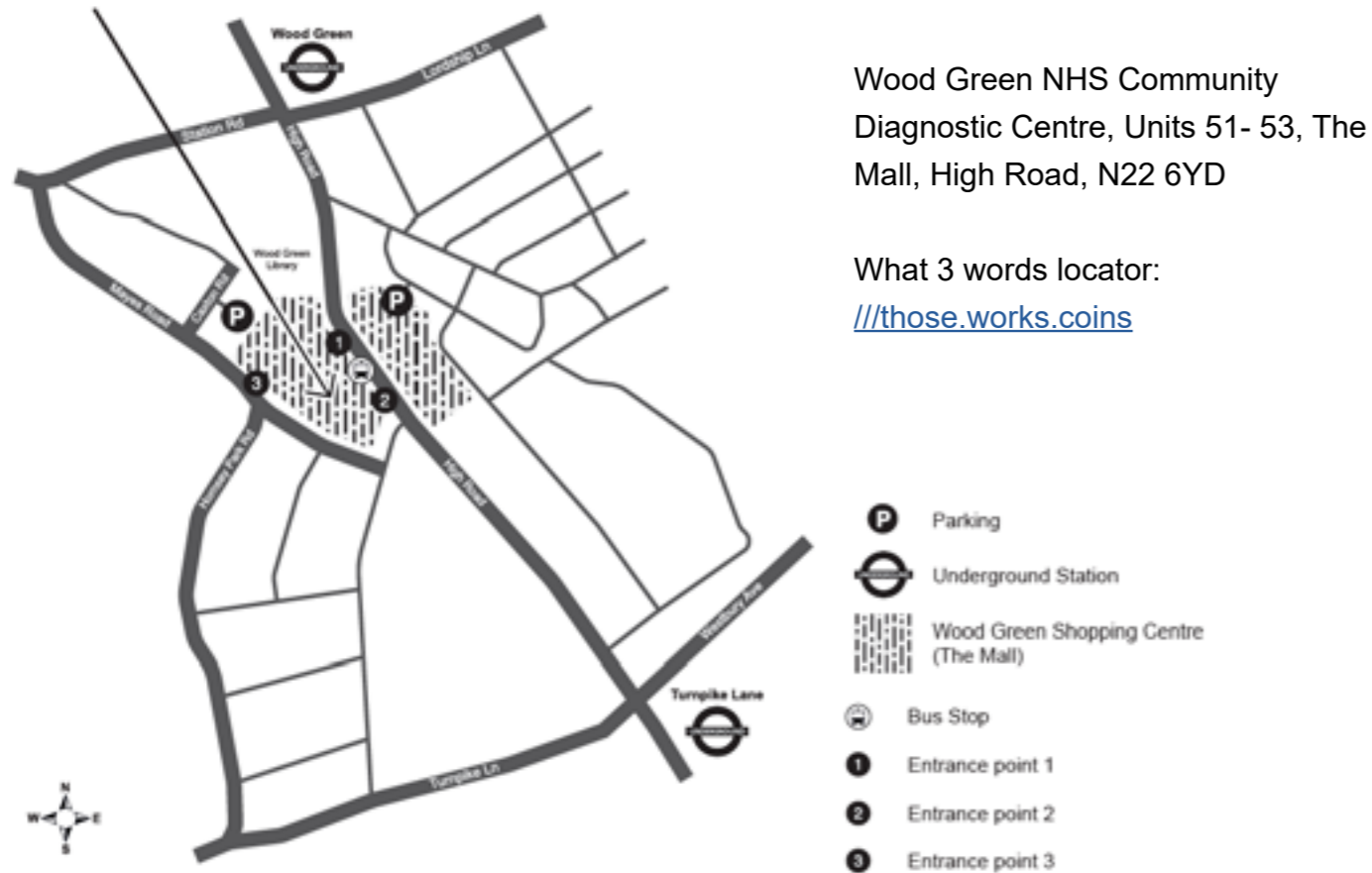
For more detailed information please see the CDC Phase 1 Clinical Model — please visit whittington.nhs.uk/WoodGreenCDC

The CDC has an opportunity to reduce health inequalities in Haringey, with patients able to access diagnostic tests closer to their homes. Haringey is the only borough within NCL that does not have a hospital or diagnostic tests widely available. The information in here may be updated over time, please refer to whittington.nhs.uk/WoodGreenCDC for further information.



Location

The CDC is on the ground floor of The Mall in Wood Green.



Inside The Mall (Ground floor)
 (Finding the NHS Community Diagnostic Centre)



Why is the CDC based in a shopping centre?

People have been asking for care to be provided closer to their homes for a long time. At the same time, Haringey residents have to travel further to access diagnostic tests than people in other boroughs, with fewer facilities available within Haringey.

Wood Green is one of the most accessible areas in Haringey, with fantastic transport links, cycle network infrastructure and car parks for those who need to drive. We believe this is a real opportunity to improve access to diagnostic tests in a population who are currently underserved.

We have engaged with local residents since September 2021 and will continue to do so after the launch of the CDC. Helping to build trust and usage of the new facility.

Services at the CDC

During the first eight weeks we will have a gradual phased opening, this will allow us to fully establish the CDC. We will update our website when we are able to open fully. Below are the anticipated full opening hours.

Services	Opening hours
X-ray	Mon – Fri: 8am – 8pm Sat and Sun: 9am – 5pm
Ultrasound	Mon – Fri: 8am – 8pm
Phlebotomy	Mon – Fri: 8am – 8pm Sat and Sun: 9am – 5pm
Ophthalmology	Mon – Sat: 9am – 5pm



Inclusion and exclusion criteria

The CDC clinical model is available on the website, please refer to the document for the comprehensive list.

All services	In the first phase, the CDC can only accept those who are: <ul style="list-style-type: none"> • ambulant or partially ambulant • adult patients
X-ray	The CDC will provide all x-ray examinations except OPG.
Ultrasound	The CDC will provide only abdominal and gynaecological ultrasound, with the aim to expand this to MSK once the service has been fully established. No obstetrics will be performed.
Phlebotomy	All blood tests can be performed.
Ophthalmology	Referrals only accepted via secondary care for macular retina and glaucoma tests.

Referrals

The CDC aims to improve efficiency, reduce waiting times, and improve accessibility to diagnostic tests.

The CDC will accept referrals predominantly from all GPs across NCL and community referrers, and will also accept referrals from any secondary care referrers in NCL according to the service.

To achieve this, a comprehensive Directory of Service (DoS) has been created that broadens the scope of diagnostic tests that GPs are currently able to request, please see the website.

Referral pathways

X-ray	Walk-in service with a valid referral.
Ultrasound	Email referrals.
Phlebotomy	During Phase 1 of the CDC, Requests can be made using Sunquest ICE. If this is not available we will accept printed referrals (eg T-Quest) which are handed to the patient. Appointments will be made using eRS initially with plans to use SwiftQueue later in the year.
Ophthalmology	Referrals only accepted via secondary care.

Reporting

Each service will have its unique way of reporting results to the appropriate referrer based on clinical findings and IT infrastructure.

X-ray	<ul style="list-style-type: none"> • Back to the referrer or direct to Emergency Department of the patient's choice if urgent or life-threatening (a copy of the report will be sent to the GP). • Turnaround is a maximum of three working days.
Ultrasound	<ul style="list-style-type: none"> • Back to the referrer or direct to Emergency Department of the patient's choice if urgent or life-threatening (a copy of the report will be sent to the GP). • Turnaround is a maximum of three working days.
Phlebotomy	<ul style="list-style-type: none"> • Back to the referrer. • Turnaround is a maximum of five working days.
Ophthalmology	<ul style="list-style-type: none"> • Back to the referrer.



Future plans

The CDC is integrated into the wider NCL transformation programmes such as digital interoperability, imaging ordercomms, pathology networks and other patient pathway networks. As these programs progress, we will be able to implement changes at the CDC.

Key milestones will include:

- Paperless referrals
- Opening of MRI and CT services
- Broadening of patient cohort to accept non-ambulant patients
- Implementation of artificial intelligence to support image reporting
- Direct referral of patients from the CDC to multi-disciplinary teams (MDTs)

Phase two works are due to get underway in early 2023, with opening of the additional services in Autumn 2023. In this second phase, patients will be able to access MRI and CT scans within the CDC.

Get involved

For more detailed information please see the CDC Phase 1 Clinical Model — please see the CDC's website..

The information in here will be updated over time, please refer to whittington.nhs.uk/WoodGreenCDC for further information. A GP information section is available on the page.

We are working with UCL Partners to understand the usage and experience of referrers and patients to the CDC — if you would like to be involved in helping the service to improve for GPs, practice staff and patients then please email us and we will put you in touch.



Contact details



whittington.nhs.uk/WoodGreenCDC or search 'Wood Green CDC'



woodgreencdc.whitthealth@nhs.net



WhittingtonHealth



@WhitHealth

