



FoI request re: A&E / Doc Management / Digital Dictation / Scheduling System
Ref: 22-EP-2510

Thank you for your request for information relating to A&E / Doc Management / Digital Dictation / Scheduling System.

Please find our responses in the table below:

Request:

System type – Accident & Emergency

Supplier name

System name

Date installed

Contract expiration

Is this contract annually renewed

Do you currently have plans to replace this system?

Procurement framework -

Other systems it integrates with? Integration is in place with a number of other Trust systems for example order comms, theatres, maternity etc.

Total value of contract (£) –

Notes - e.g. we are currently out to tender

System type – Digital Dictation

Supplier name

System name

Date installed

Contract expiration

Is this contract annually renewed? - Yes/No

Do you currently have plans to replace this system? - Yes/No

Procurement framework

Other systems it integrates with?

Total value of contract (£)

Whittington Health NHS Trust

Chair: Baroness Julia Neuberger

Chief Executive: Helen Brown





Notes - e.g. we are currently out to tender

System type – Document Management

Supplier name

System name

Date installed

Contract expiration -

Is this contract annually renewed? - Yes/No

Do you currently have plans to replace this system? - Yes/No

Procurement framework -

Other systems it integrates with? –

Total value of contract (£) –

Notes - e.g. we are currently out to tender

System type – Scheduling

Supplier name -

System name -

Date installed -

Contract expiration -

Is this contract annually renewed? - Yes/No

Do you currently have plans to replace this system? - Yes/No

Procurement framework -

Other systems it integrates with? –

Total value of contract (£) –

Notes - e.g. we are currently out to tender

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	Accident & Emergency System	Digital Dictation	Document Management	Scheduling
1. Supplier name	System C	Dictate.IT (already provided in 21-EP-2107)	OpenText (see FOI 21-EP-2308)	System C
2. System name -	CareFlow EPR	Dictate.IT (already provided in 21-EP-2107)	Documentum (see FOI 21-EP-2308)	CareFlow EPR
3. Date installed -	September 2013	February 2018 (already provided in 21-EP-2107)	Summer 2015 (see FOI 21-EP-2308)	September 2013
4. Contract expiration -	April 2025	January 2023 (already provided in 21-EP-2107)	May 2023	March 2026
5. Is this contract annually renewed? - Yes/No	No, extended for 2 years	No, extended for 2 years	Yes	No, extended for 2 years
6. Do you currently have plans to replace this system? - Yes/No	Exempt	Exempt	Exempt	Exempt
7. Procurement framework -	QE Procurement	NHS SBS - Digital Dictation, Speech Recognition & Outsourced Transcription	G-Cloud 12	QE Procurement
8. Other systems it integrates with? –	All our major trust systems	CareFlow EPR	CareFlow EPR	All our major trust systems
9. Total value of contract (£) –	Exempt	Exempt	Exempt	Exempt

Q6: The scope of the Freedom of Information Act deals only in recorded information and facts. Opinions, plans, explanations, and justifications are not within the scope of the Freedom of Information Act unless those opinions, plans, explanations and justifications have been recorded. There is no recorded information that would answer this question.

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Q9:Commercially sensitive information relating to the total value of the contracts has not been disclosed here as we consider that Section 43 (2) 'prejudice to the commercial interests of any party' of the FOI act is engaged. Disclosure of this information could distort competition between other providers and result in less competitive quotes. The likely consequence of this would be an increased cost to the trust. We have considered how the public interest might apply, and although recognising that there is a strong public interest in openness, there is a greater public interest in ensuring an ability to obtain best value for money.

I hope you find this information useful. Please quote the above reference in any further communication on this matter.

If you require any further assistance, please do not hesitate to contact me by email or at the address shown below.

Yours sincerely

FOI Coordinator

Please note since 1st August 2022, for cyber security reasons, we are no longer able to open any email attachments, or click on links, contained within FOI requests. The full details of the FOI request must be contained within the main body of the email.

Freedom of Information Office

Whittington Health
Highgate Wing, Level 5
Magdala Avenue
London, N19 5NF
foi.whitthealth@nhs.net



If you are dissatisfied with this response, Whittington Health operates a complaints procedure, details of which can be found below:

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FOI Complaints:

In the first instance, write to:

**Director Lead for Information
Governance**

Chief Operating Officer
Jenner Building
Magdala Avenue
London
N19 5NF
020 7288 5255
foi.whitthealth@nhs.net

If you remain dissatisfied with the Trust's response, you
may write to:

Information Commissioner's Office

Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF
Telephone: 0303 123 1113 or 01625 545745
www.ico.org.uk

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