

## Department of Audiovestibular Medicine

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### Patient advice and liaison service (PALS)

If you have a compliment, complaint or concern please contact our PALS team on 020 7288 5551 or [whh-tr.PALS@nhs.net](mailto:whh-tr.PALS@nhs.net)

If you need a large print, audio or translated copy of this leaflet please email [whh-tr.patient-information@nhs.net](mailto:whh-tr.patient-information@nhs.net). We will try our best to meet your needs.

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## Repair Clinic Information

Department of  
Audiovestibular Medicine



Patients with broken or faulty digital hearing aids will need to book an appointment to attend for repair.

Please call the following number to book an appointment:

**0203 224 4698/ 0203 224 4626**

**YOU MUST BOOK AN APPOINTMENT TO ATTEND THIS CLINIC.**

**If you attend without making an appointment, you will NOT be seen the same day.**

**PLEASE NOTE:** Every 6 months, you will need to contact us to make an appointment for new tubing.