

# Workforce Race Equality Standard (WRES) 2023-24 Action Plan

Tina Jegede (Associate Director for inclusion)  
Simon Anjoyeb (Equality Diversity & Inclusion Lead)  
November 23



# Introduction

## The Development of the Action Plan

The following action plan has been developed with input from HR Business Partners, Organisation Development team, Workforce Systems and Analytics, Inclusion Group and in collaboration with our Staff Race Equity Nationality Network (SRENN). The action plan is also informed by concerns from the Freedom to Speak Up Guardian report and those highlighted to the inclusion team directly.

It has been presented and agreed at the Trust Executive Management and Trust Management meetings. All the stakeholders will make contributions to the delivery of the action plan. As a live document, progress will be monitored quarterly, and the action plan will be updated accordingly.

**The vision statement communicates a shared understanding of the culture we wish to achieve. It has informed our goals and strategy for pursuing them.**

A place you want to come to, a place that's fruitful and abundant with joy and laughter. It's a safe and warm place that values and appreciates everyone's difference.

All staff, managers and leaders enable, empower and encourage colleagues, regardless of background to be their best and to give of their best. It's a place where we celebrate together the wonderful nature of our diversity and work together to deliver on our ambition of high-quality patient care for the people in our locality and beyond.

***Vision Statement developed by Staff Network Members & Staff.  
Whittington Health NHS Trust***



# Whittington Health 2022/23 WRES Outcomes and Overview since 2018

## Performing Well

Indicator 4

Non-Mandatory Training

0.98

### Equity

The Trust has been within the target range since 2022, and in line with London (0.97)

Target range (0.8—1.25)

Indicator 3

Disciplinary

0.68

### Position Improved from 2018

but is lower than the target range of 0.8—1.25, and London (1.47)

▼ from 1.18 in 2018

## Further Work Required

Indicator 5

Harassment from patients

White: 30.4% BME: 29.3%

### No Improvement

from 2018 but lower than London (White 31.3% and BME 30.2%)

White: ▲ from 28.4% in 2018

BME: ▲ from 29.1% in 2018

Indicator 8

Discrimination from manager/colleagues

White: 9.4% BME: 15.0%

### Some Improvement

since 2018, BME staff have experienced a much higher rate of discrimination than other staff (but has been broadly declining since 2019. It is lower than London (BME: 16.7%))

## Further Work Required

Indicator 7

Equal Ops/Progress

White: 57.5% BME: 41.2%

### Some Improvement Since 2018

from 2018, BME staff are (at a minimum) 14 percentage points less likely to think the Trust offers equal progression opportunities.

White: ▼ from 59.5% in 2018; BME: ▲ from 39.8% in 2018

## Making Improvement but more work Required

Indicator 2

Recruitment

1.51

### Position Improved from 2018

but is higher than the target range of 0.8—1.25, and London (1.44)

▼ from 2.14 in 2018

Indicator 6

Harassment from staff

White: 24.3% BME: 25.4%

### Position Improved from 2018

but is lower than London for BME staff 28.1% and slightly higher for White: 24.6%

White: ▼ from 26.7% in 2018; BME: ▼ from 32.5% in 2018

Indicator 9

BME Board Representation

26.7%

### Position Improved from 2018

it is higher than London (23.7%), but the gap compared to the workforce is still more than 10%

▲ from 16.7% in 2018



The following areas have been identified from 2022\_23 WRES data Reporting as areas requiring our greatest focus:-

**Indicator 2** - BME applicants recruitment from shortlisting compared to white applicants

**Indicator 6** - Bullying & Harassment of BME staff from staff

**Indicator 9** - BME Board Membership

**Areas where further work is required:-**

**Indicator - 5** Bullying & Harassment of BME staff from patients, relatives or the public.

**Indicator - 7** Equal opportunities for career progression and promotion

**Indicator - 8** Discrimination of BME staff from managers and others

The specific actions have been grouped into four sections and linked to the relevant WRES indicator/s. Many planned activities will contribute toward multiple indicators, so primary and secondary indicators have been listed where applicable. Staff engagement is pivotal to achieving race equity and actions to continue to improve staff engagement are included.

Sections	Action Plan
<u><a href="#">Section 1</a></u>	Debiasing Recruitment
<u><a href="#">Section 2</a></u>	Anti-Racist Culture
<u><a href="#">Section 3</a></u>	Improving Equal Representation in Leadership
<u><a href="#">Section 4</a></u>	Career Development for Band 2-7 BME Staff
<u><a href="#">Section 5</a></u>	Workforce Engagement

# Debiasing Recruitment

The following actions have been designed to deliver better equity within the Trust's recruitment processes, which will also have a positive impact on the representation of minority ethnic staff in senior positions.

	WRES Indicators	Action	Lead	Target Completion
1	1,2	Implement strengthened guidance and policy on inclusive & diverse panels	Inclusion Directors	31.03.2024
2	1,2	Monitoring and embedding of the diverse and inclusive recruitment panel process and evaluate impact	Recruitment Services manager & EDI Lead	30.06.2024
3	1,2	Quarterly monitoring of recruitment outcomes by ICSU/department against targets	Recruitment Team	31.03.2034
4	1,2	Quarterly ICSU/corporate departments WRES dashboard for performance reviews	Inclusion Directors, Workforce & OD	31.03.2024
5	1,2	Use and embed positive action and targeted engagement to attract and recruit ethnic minority staff	Inclusion Directors	30.06.2024
6	1,2	Engage with local schools and colleagues to promote Whittington Health as an employer of choice	Inclusion Directors & Recruitment Team	31.03.2024
7	1,2	Work with ICSUs and corporate departments to improve the coverage of our workforce disability and race data	Inclusion Directors	Ongoing – progress review 31.03.2024



# Anti-Racist Culture

The following actions have been designed to embed an anti-racist workplace culture.

	WRES Indicators	Action	Leads	Target Completion
1	2,3,4,5,6,7,8	Review and update the Building Inclusive Culture inhouse training. To include, anti racist actions, translating See ME First pledges to actions and bystander to upstander learning outcomes	Inclusion Directors / EDI Lead / OD	31.03.2024
2	All	Develop EDI/WRES Leadership Programme for Divisional managers, EDI leads & allies. This programme will provide robust baseline capacity building on legal compliance, equality analysis and practical application of embedding EDI in all Trust activities and functions, including equality of opportunity in career progression and development across all protected groups	Inclusion Directors / EDI Lead / OD	31.03.2024
3	1,4,5,6,7,8	In conjunction with OD colleagues, develop diverse and inclusive recruitment and selection training for recruiting managers and interview panel members on conscious and unconscious bias, favouritism, and prejudice and create accountability	Inclusion Directors / EDI Lead / OD	30.06.2024
4	2	In collaboration with OD and HR, aim to mandate recruitment and selection training for recruiting manager and interview panel chair. In due course, to extend this to all panel members	Inclusion Directors / EDI Lead/ Recruitment Team	30.06.2024

# Anti-Racist Culture



The following actions have been designed to embed an anti-racist workplace culture

	WRES Indicators	Action	Leads	Target Completion
5	1, 8	Monitor the impact of the reciprocal mentoring programme.	Head of Organisational Development & Joint Director of Inclusion	31.03.2024 - 30.06.2024
6	2,6,8	Continue the rollout of Restorative and Just Culture Work	Associate Director of HR	31.03.2024
7	3,7,8	In response to the RCN Anti-Racist publication and Capital Midwife Anti-Racist Framework, launch the nursing and midwifery reverse mentoring programme to support the education of senior colleagues learning from a junior BME colleague to exchange knowledge, experience, and skills in support of anti-racist practice and culture.	Joint Director of Inclusion & Chief Nurse & Director for Allied Health Care Profession	31.03.2024
8	3	Maintain oversight of progress on indicator 3, by continuing the fair panel process of employee relations cases.	Deputy Head of HR	Ongoing – progress review 31.03.2024
9	5, 6 & 7	Review reporting and support mechanisms for staff that have experienced racial discrimination at work.	EDI Lead, FTSU Lead/ Head of Health, Wellbeing and Engagement	31.03.2024

# Anti-Racist Culture

The following actions have been designed to embed an anti-racist workplace culture

	WRES Indicators	Action	Leads	Target Completion
10	5	Monitor the impact and review the Challenging Behaviour Policy	Challenging Behaviours Group	31.03.2024
11	5	In collaboration with local police forces and clinical staff implement the South Warwickshire NHS Foundation Trust's violence and aggression poster	Joint Director of Inclusion	31.03.2024
12	5	Profile and promote the Adult Community Services Integrated Clinical Unit as good practice in management of challenging behaviour from patients, relatives and others	Joint Director of Inclusion	31.03.2024
13	1-8	Launch Religion and Culture Guide	Joint Director of Inclusion	01.01.2024



# Equal Representation in Leadership

The following actions have been designed to support minority ethnic staff in, and into, leadership roles

	WRES Indicators	Action	Leads	Target Completion
1	1, 4, 7, 8, 9	Increase the diversity of the Trust Board by proposing Associate Non-Executive Director roles	Inclusion Directors	31.03.2025
2	1, 4, 7,8	In partnership with ICSUs' develop succession plans to help increase the diversity of senior teams to better reflect our diverse patient community	Inclusion Directors	30.06.2024
3	1, 4, 7,8	Ongoing career and interview skills training for staff	Inclusion Directors, Staff networks, OD	Ongoing
4	1, 4, 7,8	Review and ensure all non-mandatory training learning and development opportunities are monitored and reported by protected characteristics to identify any potential inequalities	Chief Nurse's education team, Medical Education team	31.03.2024

# Career Development & Progression

The following actions have been designed to support minority ethnic staff in, and into, leadership roles

	WRES Indicators	Action	Leads	Target Completion
1	1, 1,2,4,7	Create and build up list/bank of internal career coaches/mentors, and relationships train new/existing coaches/mentors as necessary	Head of Organisational Development	Ongoing – progress review 31.03.2024
2	1, 2, 3, 5, 6,8	Ongoing improvement of the appraisal process - line manager clarity on expectations and responsibilities in supporting staff to develop meaningful PDPs as a part of the annual appraisal process	AD Human Resources Organisational Development	30.06.2024
3	1, 4,7	Produce a Managers' Diversity Guide to help increase confidence and capability in managing diversity and diverse teams	Inclusion Directors, EDI Lead	30.06.2024
4	1, 2,8	Assess the impact of BME Band 2-7 Development Programme. 3 <sup>rd</sup> cohort to complete in Dec 2024	Head of Organisational Development	31.03.2024 & 31.03.2025
5	4	Review coverage of training activity data and draw up plans to include all training activity.	Head of Learning and Development	31.03.2024
6	1, 2, 3, 5, 6, 8	Complete pilots in ICSUs and share learning for the implementation of a Trust wide talent management programme & succession planning	Organisation Development, EIM and ACS ICSUs, Inclusion Directors	31.03.2024

# Career Development & Progression

The following actions have been designed to support minority ethnic staff in, and into, leadership roles

	WRES Indicators	Action	Leads	Target Completion
7	1,2,4,7,9	Review process for applying for and awarding secondments, ensuring that it is transparent, unbiased and links with successful planning framework.	AD Human Resources Organisational Development	30.06.24
8	1, 2, 3, 5, 6,8	Following a successful pilot, implement the offer of External mentoring scheme for BME staff who will benefit/request it	Inclusion Directors Organisational Development	30.06.2024



# Workforce Engagement

The following actions have been designed to support delivering race equity

	WRES Indicators	Action	Leads	Target Completion
1	1	Ongoing programme of encouraging staff to share their diversity data.	EDI Lead	Ongoing progress review 31.03.2024
2	All	Build on the success of See ME First as a workforce engagement tool in supporting the development and sustaining of an anti racist culture	Inclusion Directors ICSU's Directors	Ongoing – progress review 31.03.2024
3	1, 4,7	Produce a Managers' Diversity Guide to help increase confidence and capability in managing diversity and diverse teams	Inclusion Directors, EDI Lead	30.06.2024
4	1,3,5,6,7,8,	Review staff network activities update reports for pertinent information. Maintain support to the staff network as required	EDI Lead	Ongoing – progress review 31.03.2024
5	1, 4,7	Develop & implement Diverse & Inclusion Panel Principles & Guidance including pre and post checklist for panel chair and staff members	Inclusion Directors	31.03.2024



# Workforce Engagement

The following actions have been designed to support delivering race equity

	WRES Indicators	Action	Leads	Target Completion
6	1, 2, 3, 5, 6,8	Utilise ICSU board meetings, departmental and Trust middle management forums to highlight and provide updates on Trust activities	Inclusion Directors, EDI Lead	Ongoing
7	1, 2, 3, 5, 6,8	Build a network of 'WRES focussed inclusion champions/'allies' made up of clinical and non-clinical staff from all grade and professional group.	Inclusion Directors, EDI Lead	30.06.2024
8	1, 2, 3, 5, 6,8	Develop Anti racist content/resource and revamp intranet and internet pages	Inclusion Directors, EDI Lead, Comms Team	31.03.2024
9	All	Develop and implement a dashboard for ICSU/corporate departments to measure WRES progress and allow for accountability	Inclusion Directors	30.06.2024