



Inpatient Leaflet Cloudesley Ward

Patient information about this ward
Contact telephone no: 5448, 4864



Who to speak to if
you have a concern
or are worried

If you have a concern please ask
to speak to the senior sister,
ward manager or matron.



If you are
disturbed by
noise at night

If you are sensitive to light & noise
at night while you are trying to
sleep, you can request a sleep well
pack, which has an eye mask & ear
plugs. To help you get a restful
nights sleep, ensure that mobiles
are on silent, iPads or radio's are
listened to with headphones.



Food & getting
something to eat
outside of
mealtimes

If you are hungry or arrive on to
the ward & have missed a meal,
you can ask a member of staff for
food & they will arrange for you to
have something to eat.



We do bedside
handovers, what this
means for you

We may talk about you as part
of our handover, however, if
there is something you need to
be aware of, we will let you
know.



Does someone look after you, who without their help, you could not manage?

Speak to our staff about our carers charter & card. For more information visit our patient experience webpage.



Our uniforms



Nursing Executive
No piping



Matron
Red piping



Specialist Nurse
White piping



Sister / Charge Nurse
White piping



Staff Nurse
White piping



Practice Development Nurse / Education (Senior Nurse)
White piping



Junior Sister / Junior Charge Nurse
White piping



Health Care Assistant
White piping



Assistant Practitioner
White piping



Student Nurse / Trainee Nursing Associate (Middlesex / London South Bank)
Red piping



Enhanced Health Care Assistant
Yellow piping