

Going to the Emergency Department

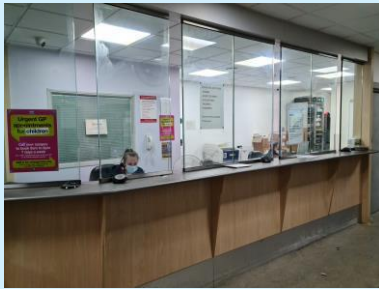


This document tells you what happens when you go to the Emergency Department



When do you go to the Emergency Department?

- if you are not very well
- if you have hurt yourself badly



What happens when I get to the Emergency Department?

Go to the **Reception** desk



The **receptionist** will ask you to tell them your

- full name
- address
- date of birth
- NHS number
- and what the problem is



The receptionist will ask you to wait in the waiting room



When the Emergency Department is very busy you may wait for a long time

The nurses will try hard to make sure you do not have to wait a long time



Seeing the nurse

The nurse will tell you their name
The nurse will be wearing a yellow badge
- their name will be on the yellow badge



The nurse will ask you

- what is wrong
- and what hurts



Your carer can help you answer the questions



The nurse may

- take your blood pressure
- check your oxygen levels
- check your pulse
- and take your temperature



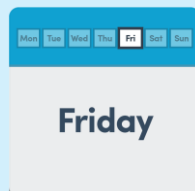
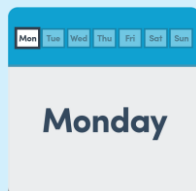
Seeing the doctor

Next you must wait to see a doctor – if the Emergency Department is very busy you may have to wait a long time

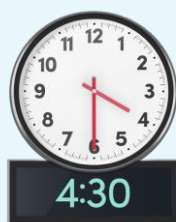


The **Learning Disability Liaison Nurse** is a specialist nurse

They help people with learning disabilities when they are in hospital and the Emergency Department



The **Learning Disability Liaison Nurse** at The Whittington Hospital works **Monday to Friday**



They work from **8.30am to 4.30pm**



What happens when I see the doctor?

Let the doctor know if you are

- really hurting
- feeling scared



The doctor will

- ask you more questions
- and **examine** you

Examine means they will have to look at or touch the bits of your body that are hurting



The doctor will decide what happens next



This could be

- giving you medicine to make you better - this is called a **prescription**
- or having more tests to find out what is wrong



To help the doctor find out what is wrong you may have to have some tests



The tests could be

- taking blood
- having an X-ray
- or having a scan

There are other tests too



If the doctor thinks you are ok, you can go home



If the doctor thinks you need more help or treatment you may have to stay in hospital



The doctor will ask you to be taken to a ward in the hospital



If you or your carer need help in the hospital, call the **Learning Disability Liaison Nurse** on
020 72 88 53 58
or **07876 14 52 98**



Information for people with

- a learning disability
- autism and a learning disability
- autism
- carers and relatives

can be found on the Trust website at
whittington.nhs.uk/default.asp?c=38579

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