

What to expect: Blood Test Flow

1. GP Referral

2. Booking

GP Books Self-booking 3. Attend

4. Navigation

5. Arrive at LGF

via link sent by GP

> Call CDC Booking Team

6. Check In

Kiosk

Reception

7. Wait

 Patient Announcement

 SwiftQueue Screens

· Staff Collection

8. Patient Call

9. Navigate to Clinic Room

10. Test

11. Leave

12. Other