

**FoI request re: AI services**  
**Ref: 25-OA-2504**

Thank you for your request for information relating to AI usage.

Please find our responses below:

**Request 1:**

Please provide a list of the suppliers who provide AI services to the trust for **clinical** use cases.

Supplier Name	Annual Spend	Use case/ what does the technology do for the trust
Gleamer	Exempt	Imaging

Commercially sensitive information relating to the annual spend has not been disclosed here as we consider that Section 43 (2) 'prejudice to the commercial interests of any party' of The FOI act is engaged. Disclosure of this information could distort competition between other providers and result in less competitive quotes. The likely consequence of this would be an increased cost to the trust. We have considered how the public interest might apply, and although recognising that there is a strong public interest in openness, there is a greater public interest in ensuring an ability to obtain best value for money.

**Request 2:**

Please provide a list of the suppliers who provide AI services to the trust for **clerical/administrative** use cases.

[We do not use AI for clerical/administrative services.](#)

**Request 3:**

Does the trust utilise any AI and/or technology to facilitate patient appointment booking for the trust? If yes please provide details?

[We do not use AI for patient appointment booking.](#)

**Request 4:**

Who is accountable in the Trust for outpatient appointments?

[This is managed by the Acute Patient Access, Clinical Support Services, Women's Health directorate \(ACW\).](#)

[Please refer to the Trust organisational structure chart:](#)

<https://www.whittington.nhs.uk/?c=258>

[Should you wish to contact our directors, please call our switchboard 020 7272 3070.](#)

I hope you find this information useful. Please quote the above reference in any further communication on this matter.

If you require any further assistance, please do not hesitate to contact us via the email address below.

Yours sincerely

FOI Coordinator

**Freedom of Information Office**

Whittington Health NHS Trust

[foi.whitthealth@nhs.net](mailto:foi.whitthealth@nhs.net)



- If you are dissatisfied with this response, please write to [foi.whitthealth@nhs.net](mailto:foi.whitthealth@nhs.net) quoting your reference number.
- If you remain dissatisfied with the Trust's response, you may contact the Information Commissioner's Office at <https://ico.org.uk/>