

FoI request re: Artificial Intelligence systems
Ref: 25-JB-0310

Thank you for your request for information relating to Artificial Intelligence systems.

Please find our responses below:

Request 1:

A list of tools, platforms or systems currently deployed or being piloted/trialled.

[Microsoft Teams Premium, Gleamer and Wysa.](#)

Request 2:

The purpose and function of each of the above.

[The Trust considers this information exempt under Section 21 \(1\) of the Freedom of Information Act \(2000\) as this information is reasonably accessible elsewhere. This exemption is an absolute exemption and therefore no consideration of the public interest test is needed.](#)

[The information you have requested is already available on our public website and in the public domain.](#)

Request 3:

The departments or services where these are operational.

[Trust-wide, Imaging & Haringey IAPT](#)

Request 4:

Details of any contracts, tenders or partnerships with external providers for AI solutions.

[Gleamer: contracted to Aug 2026](#)

[Wysa: from Oct 2024.](#)

Request 5:

Total expenditure on AI related technologies over the past three financial years, broken down by year.

2023/24	2024/25	2025/26
£30,000	£37,640	£27,871

Request 6:

Copies of, or information relating to, any internal policies, frameworks or guidance documents relating to the use of AI.

[AI Acceptable Use Policy](#)

Request 7:

Any ethical review processes or risk assessments conducted prior to deployment.

[A DPIA was completed.](#)

Request 8:

Details of any group responsible for the oversight of AI use within your organisation.

[Innovation, Digital and Technology Group \(IDTG\)](#)

Request 9:

Any assessments, reports or internal communications regarding the impact of AI on staffing levels, job roles or workforce planning (including recruitment, redundancy).

[We do not hold this information.](#)

Request 10:

Information on any roles that have been automated, restructured or made redundant due to AI implementation.

[We do not hold this information.](#)

Request 11:

Details of any training, redeployment or upskilling initiatives offered to staff in response to the adoption of AI.

[We do not hold this information.](#)

Request 12:

Any consultations with trade unions or staff representatives regarding AI-related changes.

[We do not hold this information.](#)

Request 13:

Evaluations, audits or performance reviews of AI systems, as referenced in section 1.

[We believe providing this information would prejudice the commercial interest of the Trust and suppliers. There is potential for competing suppliers to work out the price structure it is charging thereby potentially any future price competition may be tainted resulting in less competitive prices for Whittington. Disclosure would be likely to prejudice the commercial interests of the Trust by affecting adversely its bargaining position during contractual negotiations which would result in the less effective use of public money. Disclosure of pricing information may encourage anti-competitive behaviour on the part of other suppliers, restricting the savings that may be made by the Trust upon renegotiating contracts. we consider that Section 43 \(2\) 'prejudice to the commercial interests of any party' of The FOI act is engaged.](#)

Request 14:

Evidence of how AI systems have affected service delivery, decision-making or operational efficiency.

[We do not hold this information.](#)

Request 15:

Types of data used to train or operate AI systems, including whether this data is synthetic or not.

[We do not hold this information.](#)

Request 16:

Measures in place to ensure compliance with data protection legislation, including the DPA 2018 and UK GDPR.

[Yes](#)

Request 17:

Procedures for handling bias, transparency and accountability in AI decision-making.

[We do not use any AI decision-making.](#)

I hope you find this information useful. Please quote the above reference in any further communication on this matter.

If you require any further assistance, please do not hesitate to contact us via the email address below.

Yours sincerely

FOI Coordinator

Freedom of Information Office

[Whittington Health NHS Trust](#)

foi.whitthealth@nhs.net

- If you are dissatisfied with this response, please write to foi.whitthealth@nhs.net quoting your reference number.
- If you remain dissatisfied with the Trust's response, you may contact the Information Commissioner's Office at <https://ico.org.uk/>