

ITEM: 09/059

DOC: 5

Meeting: Trust Board
Date: 15 April 2009

Title: Dashboard Report

Executive Summary: Attached is the year end dashboard. Forecast positions are shown where the data for key performance indicators (KPIs) for March is not yet validated. There is no detailed finance KPI report included as the year end position had not closed by the time of going to print, however, these will be included in the finance report. The dashboard finance ratings reflect a provisional performance position until confirmed with the year end close. Within the access and targets domain the performance against waiting times for cancer waits is not yet known as the standard's thresholds have not yet been released by the DoH.

In relation to the Patient Experience domain the market share performance should be treated with caution as not all local Trust's have input data and this has erroneously improved the Whittington position.

In relation to the workforce and efficiency domain there has been a large in-month swing in the outpatient follow up ratio KPI. This may be normal variation, however work is underway to reduce follow up ratios as the PCT has applied financial penalties to some specialties in the 2009/10 SLA. Progress will be monitored through the Executive Committee.

Performance exception report

There are three red rated KPIs to report:

- MRSA performance in the access and targets domain. The Trust ended the year reporting 23 cases of MRSA bacteraemia. Detail of this will be reported to the board in the infection control report. In relation to the MRSA screening performance for elective patients KPI – this metric now includes the performance against screening of day case patients. The Trust is an early implementer of this screening which is required for all Trusts by April 2010.
- Vacancy rate in the workforce and efficiency domain is red rated as the vacancy rate has increased in month and has breached the upper control limit. The trust has increased the HR support to reduce the time taken to recruit. A number of recruitment events are planned, targeting specific staff groups where there is both a high number of vacancies and high use of agency. Progress will be monitored through the Executive Committee.
- Underlying financial position in the finance domain. The Trust ended the year with an underlying deficit. Detail of this will be reported to the board in the finance report.

A new KPI has been added in the workforce and efficiency domain relating to staff turnover.

Action:	To: note and discuss performance within the domains
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Report from:	Fiona Elliott, Director of Planning and Performance
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Sponsor:	David Sloman, Chief Executive
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Financial Validation Lead: Director of Finance	Tim Jaggard, Deputy Director of Finance
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Compliance with statute, directions, policy, guidance Lead: All directors	Reference: “The Intelligent Board” Report DH guidance on Board self-certification
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Compliance with Healthcare Commission Core/Developmental Standards Lead: Director of Nursing & Clinical Development	Reference: Control of Infection
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