Whittington Health
NHS Trust

Freedom of Information Office
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Web: www.whittington.nhs.uk

FoI request re: AI systems
Ref: 25-AB-2309

Thank you for your request for information relating to AI systems.

Please find our responses below:

Request 1:
How many artificial intelligence (AI) systems does your trust/health board currently have in development, and what is the name of the AI system?
None

Request 2:
How many AI systems are currently deployed within your trust/health board and what is the name of the AI system?
-Microsoft Teams Premium
-Gleamer
-Wysa

Request 3:
For every AI model currently being used or developed in your trust:
Is the AI model being used operationally, clinically, or for another purpose?
See Q4

Request 4:
What department(s) is the AI system being used in?
Trust-wide, Imaging & Haringey IAPT

Request 5:
What month and year was the AI system first deployed? (n/a if in development).
Gleamer: August 2023
Wysa: January 2025

Request 6:
Was the AI system created by a commercial entity, university, in-house, or within another NHS trust? Please give the name of the organisation.
Microsoft Teams Premium
Gleamer
Wysa

Request 7:
What is the AI systems architecture? (e.g. deep neural network, random forest, logistic regression, large language model).
We do not hold this information.

Request 8:
Which coding language and packages are used to deploy the AI system? (e.g. python - scikit-learn, pytorch, tensorflow)
We do not hold this information.

Request 9:

What is the nature of the input of the AI system? (e.g. a medical scan, free text notes, tables of lab results).
Gleamer – Imaging
Wysa – text

Request 10:
What is the nature of the output of the AI system? (e.g. a masked image, a risk score, natural text).
Gleamer – Imaging
Wysa – text

Request 11:
How was the AI system validated in the target population before deployment?
We do not hold this information.

Request 12:
What measures are in place to monitor for degradation in the performance of the AI system post-deployment?
We do not hold this information.

Request 13:
What was the cost to procure the AI model and what is the ongoing cost of use?
We believe providing this information would prejudice the commercial interest of the Trust and suppliers. There is potential for competing suppliers to work out the price structure it is charging thereby potentially any future price competition may be tainted resulting in less competitive prices for Whittington. Disclosure would be likely to prejudice the commercial interests of the Trust by affecting adversely its bargaining position during contractual negotiations which would result in the less effective use of public money. Disclosure of pricing information may encourage anti-competitive behaviour on the part of other suppliers, restricting the savings that may be made by the Trust upon renegotiating contracts. we consider that Section 43 (2) 'prejudice to the commercial interests of any party' of The FOI act is engaged.

Request 14:
Which departmental budget is the cost paid from?
Radiology for Gleamer and Haringey Talking Therapies for Wysa.

Request 15:
Was any local patient data used for training or fine tuning the AI system?
No

Request 16:
Is any patient data collected specifically for the purpose of training any of the AI systems currently in development or deployment?
No

Request 17:
Do you share, or plan to share, any patient data with third-party developers for AI-related purposes? If yes, please provide details of the data-sharing agreement or relevant policy.
No

Request 18:
What is the regulation and certification of the AI model under the European Union Medical Device Directive and/or United Kingdom Medicines and Healthcare products Regulatory Agency (MHRA)?
Wysa - MHRA Class 1 Medical Device
Gleamer - MHRA Class 2a Medical Device

Request 19:
Was any patient/public engagement undertaken before deployment of the AI system?
No

Request 20:

Is there any ongoing patient/public engagement input into the use of AI within your organisation?
No
Request 21:
Who has responsibility for the AI systems being using?
Various inc. CEO & CIO
Request 22:
Does your organisation have a governance policy that covers:
-Use of AI systems within your organisation? Yes
-Ongoing evaluation of an AI model's performance after deployment? No
-How to monitor for bias in the AI system and how to mitigate against this? No

I hope you find this information useful. Please quote the above reference in any further communication on this matter.

If you require any further assistance, please do not hesitate to contact us via the email address below.

Yours sincerely

FOI Coordinator

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Whittington Health NHS Trust
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- If you are dissatisfied with this response, please write to foi.whitthealth@nhs.net quoting your reference number.
- If you remain dissatisfied with the Trust's response, you may contact the Information Commissioner's Office at https://ico.org.uk/