

Trust Board Meeting

ITEM: 03

DATE: 28 March 2012**TITLE:** Chief Executive's Report**SPONSOR:****REPORT FROM:***Dr Yi Mien Koh, Chief Executive***PURPOSE OF REPORT:** To set out the key issues, major risks and activities in the trust.**EXECUTIVE SUMMARY:**

This report summarises items to be brought to the Board's attention.

PROPOSED ACTION: For discussion**APPENDICES:****DECLARATION**

In completing this report, I confirm that the implications associated with the proposed action shown above have been considered – any exceptions are reported in the Supporting Information:

Implications for the NHS Constitution, CQC registration

Financial, regulatory and legal implications of proposed action

Risk management, Annual Plan/IBP

Moving Ahead – how does this report support any of the Trust's 5 Strategic Goals

Supporting Information

WHITTINGTON HEALTH
CHIEF EXECUTIVE'S REPORT
Board meeting 28 March 2012

QUALITY

1. The Trust Quality Strategy and Quality Account are for board discussion today. The Board is asked to confirm the priorities for the 2012 Quality Account which will then be circulated to stakeholders for their views. The board must also decide the priorities and metrics for the Quality Strategy that fits with overall Trust strategy. The Quality Strategy forms an important part of the trust quality assurance framework as we move towards Foundation Trust status.
2. Whittington Health maternity unit passed the Clinical Negligence Scheme of Trust (CNST) Level 2 assessment on 16 March. This excellent achievement is down to the commitment and hard work of staff. The award not only reduces our insurance premium but more importantly provides independent assurance of the quality and safety of our maternity services.
3. A coroner's inquest on 1 March into the death of a patient gave a verdict of "post operative infection contributed to by neglect" and "on the balance of probability, the death was avoidable and this was a complete gross failure to provide care not by one person but many accumulative failures". An investigation identified human error and problems in communication between different parts of the organisation and I have written to the patient's family. Appropriate actions have been taken to prevent a repeat of the incident.
4. Whittington Health participated in the recent Ofsted Inspection of Safeguarding and Looked After Children's Services in Islington. The report published on 9 March concludes that children's services in Islington are good, with some outstanding features.



FINANCE

5. The Month 11 financial position shows a planned deficit in month including the impact of IFRS of £250k, which is due to lower than normal income plans reflecting the reduced number of working days within February compared with other months. The actual position was an in month deficit of £348k which was £98k worse than planned. This position has been affected by two significant adjustments:
 - £648k income received in respect of winter access funding, and

- £500k provision which was made with respect to the anticipated restructuring costs.
6. The forecast remains on track to achieve the £500k planned surplus at year-end and we will aim to provide more restructuring provision dependant on the requirement.
 7. Contract negotiations are underway and a verbal update will be provided at the board.

STRATEGY

8. As part of the trust carbon reduction strategy, “Green Week” was held during 12-16 March to celebrate Climate Change week. One of the events was a series of lectures in N19 where three international experts spoke on global warming and individual responsibility to reduce carbon footprints. Podcasts of the presentations are available on the internet.
9. The workforce strategy is seeking approval by the Trust board today. It was presented at the three staff engagement events held on 19-21 March across Whittington Health. Over 100 staff attended to the events which set out to engage staff in identifying our organisational values.

JOURNEY TO FOUNDATION TRUST

10. The March submission of the Tripartite Formal Agreement (TFA) was reviewed by the Trust Board on 14 March seminar and submitted on 19 March to NHS London. It is appended to this report for ratification.
11. The public consultation closed on 29 February. In total, 163 written formal responses were received with many more comments taken from meetings and social network media. It is estimated that 12,000 people took part in the engagement activities, with 75 percent voicing strong support. The patient and public membership now stands at approximately 4,650.
12. The Department of Health has introduced a Single Operating Model (SOM) to assure NHS trusts through their foundation trust (FT) applications. There are two key parts to the SOM:
 - a) An Accountability Agreement, which sets out progress against TFA trajectories, will be ratified by the board today.
 - b) The Board Governance Assurance Framework (BGAF) is a separate item on today's agenda
13. To date, key risks to FT application is as follows:

- Agreeing the contract value for 2012/13
- Approval of an appropriate payment mechanism for 2012/13 to provide stability to enable service transformation
- Identifying the Cost Improvement Programme for future years

PERFORMANCE

14. The Trust is currently meeting all key performance indicators notably A&E 4 hours target (year to date performance is 96.01%), cancer indicators and 18 weeks incomplete pathways.
15. On SLA targets, the Trust is not meeting the targets for readmissions but plans to ensure compliance in Q1 and Q2 of 12/13 include:
- Consultant presence 12 hours a day 7 days a week in surgery and acute medicine from August 2012
 - changes in Urology patient information and follow-up and
 - ambulatory conditions clinics based in A&E which is transforming ambulatory care conditions.
16. The 7 day organisation is being tackled from several angles: consultant presence 7 days a week; nurse led discharges 7 days a week; therapy and pharmacy presence 7 days a week; response from community and social services in an integrated manner 7 days a week. Progress will be monitored by the number of admissions and discharges 7 days a week.

MANAGEMENT STRUCTURE

17. The executives have agreed a new management reporting structure which is appended to this report. It will start operating from 16 April.

WHITTINGTON SENSORY GARDEN

18. After two years of planning and hard fundraising, work to create a sensory garden on the old tennis court for the enjoyment of patients, staff and the community is underway. The garden will provide shelter and a combination of sensory plants, artwork and furniture. People will be able to eat at picnic tables, relax on benches or just stroll around enjoying the experience of the plants and other features. The work is expected to be completed this month.

Dr Yi Mien Koh

19 March 2012