

QUALITY & SAFETY DASHBOARD

DECEMBER 2011

Appendix 2

| Domain | TRUST Summary | IC & Acute Medicine | Surgery, Cancer & Diagnostics | Women, Children & Families |
|---|---------------|---------------------|-------------------------------|----------------------------|
| Quality & Safety Outcomes | | | | |
| MRSA bacteraemia | | | | |
| C difficile | | | | |
| E. coli | 57 | | | |
| MSSA | 21 | | | |
| Number of Serious Incidents | 4 | 2 | 1 | 1 |
| Hospital SMR | | | | |
| Summary Hospital Level Mortality Indicator | | | | |
| Deaths in low risk conditions | | | | |
| Deaths after surgery | | | | |
| Post operative sepsis | | | | |
| Grade 2/3/4 Pressure ulcers | | | | |
| Falls in hospital | 32 | 22 | 9 | 1 |
| VTE screening | | | | |
| Hospital acquired VTE rate | | | | |
| Appropriate prophylaxis for VTE | | | | |
| Clinical Effectiveness | | | | |
| Safety Alerts compliance | | | | |
| Emergency Readmission rate | | | | |
| Helping older people recover their independence after injury or illness | | | | |
| Emergency admission rate for LTC | | | | |
| Emergency admission rate for Paediatric conditions (asthma, epilepsy, diabetes) | | | | |
| Emergency admission rate for VTE | | | | |
| Safeguarding | | | | |
| Incident reporting rate/1000 adms/contacts | | | | |
| Patient Experience | | | | |
| Net promoter score - Wards | | | | low data |
| Net promoter score - OP | | | | |
| Net promoter score - ED | low data | low data | | |
| Net promoter score - Community | low data | low data | low data | low data |
| Single Sex Accommodation | | | | |
| Cleanliness | | | | |
| Complaints per 10,000 activity | | | | |
| Complaints Responded in time | | | | |
| Early Warnings | | | | |
| Staff Sickness | | | | |
| Vacancy rates | | wait for HR data | wait for HR data | wait for HR data |
| Turnover | | wait for HR data | wait for HR data | wait for HR data |
| Mandatory training | | | | |

■ Above standard
 ■ at risk/near miss
 ■ Below standard
 ■ "as expected" [Dr Foster]
 ■ under development
 ■ not applicable