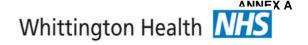
QUALITY & SAFETY DASHBOARD

DECEMBER 2011 Appendix 2



Domain	TRUST Summary	IC & Acute Medicine	Surgery, Cancer & Diagnostics	Women, Children & Families
Quality & Safety Outcomes				
MRSA bacteraemia				
C difficile				8
E. coli	57			3
MSSA	21			8
Number of Serious Incidents	4	2	1	1
Hospital SMR				
Summary Hospital Level Mortality Indicator				
Deaths in low risk conditions				
Deaths after surgery				
Post operative sepsis				
Grade 2/3/4 Pressure ulcers				
Falls in hospital	32	22	9	1
VTE screening				
Hospital acquired VTE rate				
Appropriate prophylaxis for VTE				
Clinical Effectiveness				
Safety Alerts compliance				
Emergency Readmission rate				
Helping older people recover their independence after injury or illness				
Emergency admission rate for LTC				
Emergency admission rate for Paediatric conditions (asthma, epilepsy, diabetes)				
Emergency admission rate for VTE				
Safeguarding				
Incident reporting rate/1000 adms/contacts				J
Patient Experience				1
Net promoter score - Wards				low data
Net promoter score - OP				3
Net promoter score - ED	low data	low data		
Net promoter score - Community	low data	low data	low data	low data
Single Sex Accommodation				
Cleanliness				5
Complaints per 10,000 activity				
Complaints Responded in time				j
Early Warnings				1
Staff Sickness				
Vacancy rates		wait for HR data	wait for HR data	wait for HR data
Turnover		wait for HR data	wait for HR data	wait for HR data
Mandatory training				
Above standard at risk/near miss Belo	ow standard "as e	xpected" [Dr Foster]	under development	not applicable