



## Frozen shoulder (adhesive capsulitis)

### A patient's guide



Some people find a transcutaneous electrical nerve stimulation (TENS) machine relieves their pain; however, its effectiveness is based on individual experience rather than scientific evidence.

Once the initial pain has settled and the shoulder is stiff and tight, specific exercises to encourage the ball and socket joint to move will be advised. Sometimes, Physiotherapists will work on other areas around the shoulder such as your neck, shoulder blade and general posture. This can help reduce pressure on the shoulder joint while it is in the stiff stage.

As the recovery stage starts, you will find your movement slowly increases.

#### Why can't I get my hand behind my back yet?

This is one of the last movements to return. Raising your arm forward improves first. Don't force movements if they are painful rather than stiff.

#### Keep moving

Once you have been shown some exercises your Physiotherapist may not need to see you again; however, it is essential to keep your shoulder moving and try to continue with a normal life as it takes some time to ease.

#### More information

For up to date service information please see our website.

Further advice, self-management videos and information leaflets can also be found on our website. [www.whittington.nhs.uk/msk](http://www.whittington.nhs.uk/msk)

#### Patient advice and liaison service (PALS)

If you have a compliment, complaint or concern please contact our PALS team on 020 7288 5551 or [whh-tr.whitthealthPALS@nhs.net](mailto:whh-tr.whitthealthPALS@nhs.net)

If you need a large print, audio or translated copy of this leaflet please contact us on 020 7288 3182. We will try our best to meet your needs.

Twitter.com/WhitHealth  
Facebook.com/WhittingtonHealth

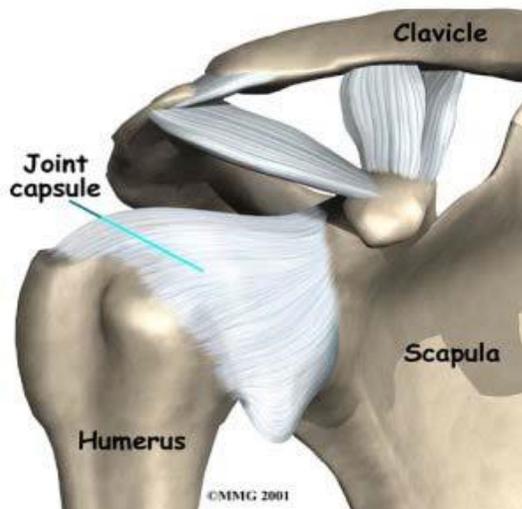
Whittington Health NHS Trust  
Magdala Avenue  
London  
N19 5NF  
Phone: 020 7272 3070  
[www.whittington.nhs.uk](http://www.whittington.nhs.uk)

Date published: 10/12/2019  
Review date: 10/12/2021  
Ref: EIM/Physio/FS/02

© Whittington Health  
Please recycle

## Introduction

Your shoulders need to have a lot of movement so you can use your arms and hands in many positions. Most movement occurs at the ball and socket joint. The ball is the top of the arm bone (Humerus) and the socket is part of the shoulder blade (Scapula). Around the joint is a loose, elastic bag or capsule. This is also supported by muscles and ligaments.



## What is frozen shoulder?

Frozen shoulder is a condition that leads to pain and stiffness of the shoulder. It is also known as Adhesive Capsulitis or shoulder contracture. The joint becomes painful and stiff, often without an apparent cause. The capsule becomes inflamed, which then seems to tighten up or shrink. The tightening and pain restricts the movement.

## How is it diagnosed?

The main way Physiotherapists diagnose the problem is from an initial assessment that we carry out. This includes asking you questions and examining your shoulder.

## Why have I got a frozen shoulder?

The exact cause is unknown. However it is more common if you are aged between 40 and 70, and have diabetes or thyroid problems.

Some people link it to a minor shoulder strain or injury but often it can develop for no reason or from an extended period of not using your arm. Research is continuing to try and answer some of these questions.

## How does it develop?

Frozen shoulder has three stages:

### 1. Painful stage

It can last between two and nine months. The pain often starts gradually and builds up. It can be worse when moving the arm, but also painful when at rest. Sleeping on the affected shoulder may be painful and impossible. The shoulder starts to become stiff.

### 2. Stiff stage

It can last between four and 12 months. The joint becomes increasingly stiff, especially on twisting movements, for example, putting your hand behind your back.

Even with help from the other hand these will remain stiff and tight. It is the ball and socket that are stiff and tight, not the shoulder blade which is still free to move, so you may notice it more. The pain should start to go during this stage.

### 3. Recovery stage

It can last between five and 26 months. There should be a reduced pain but the joint will still feel stiff. Your shoulder movement will start to increase during this stage and finally return to normal.

It is important to remember that although the pain and stiffness are very limiting, usually the problem does resolve. On average it lasts between 12 and 42 months.

## What treatment is there?

Most people with frozen shoulder will eventually get better, even without treatment. However, appropriate treatment can help to reduce pain and improve the movement in your shoulder until it heals. The type of treatment you receive will depend on how severe your frozen shoulder is and how far it has progressed.

During the painful stage, the emphasis is on pain relief. There are many different options such as injections, acupuncture, heat and ice.