

Trust Board Meeting

DATE: 23 May 2012

TITLE: Corporate Objectives

SPONSOR:

REPORT FROM:

Dr Yi Mien Koh, Chief Executive

PURPOSE OF REPORT: To inform the board of the corporate objectives

EXECUTIVE SUMMARY:

To seek board approval for the corporate objectives 2012/13.

PROPOSED ACTION: For agreement

APPENDICES:

DECLARATION

In completing this report, I confirm that the implications associated with the proposed action shown above have been considered – any exceptions are reported in the Supporting Information:

Implications for the NHS Constitution, CQC registration
Financial, regulatory and legal implications of proposed action
Risk management, Annual Plan/IBP
Moving Ahead – how does this report support any of the Trust's 5 Strategic Goals

Supporting Information



Whittington Health

Corporate Objectives 2012/13

1. Delivering integrated care across Whittington Health

- a) Collaborating with GPs, social services and other NHS providers to deliver integrated care strategy
- b) Improving data quality and developing innovative metrics to enable real time monitoring and reporting of performance
- c) Improving communication with GPs by having electronic communication as standard and using a GP portal
- d) Electronic Patient Record to go live in April 2013

2. Ensuring “no decision about me without me”

- a) Improving the patient experience by one quartile as measured by national annual inpatient and outpatient surveys
- b) Fifty percent of all communication with patients are to be by electronic media in 2012/13, and 75% by 2013/14
- c) Achieving 100% of discharge letters to be sent to GPs and patients within two working days
- d) Implementation of enhanced recovery pathways across all surgical and relevant medical specialities, putting patients at the centre of their own recovery

3. Delivering efficient, effective services

- a) Meeting key national performance indicators and standards
- b) Achieving statutory financial duties including national mandatory financial targets
- c) Delivering £13.1 m Cost Improvement Programme (CIP)
- d) Full implementation of Service Line Management
- e) Achieving productivity levels equal to the peer group average as measured by reference cost index
- f) Be on trajectory to achieve top quartile performance on indicators set out in NHS London Healthcare Benchmarking tool
- g) Adoption of LEAN across the trust by meeting Unipart project milestones

4. Improving the health of the local population

- a) Maintaining top decile safety record as measured by Standardised Hospital Mortality Indicator and other mortality indicators
- b) Operating a 7 day organisation
- c) Improving compliance with local targets set out in Performance Dashboard as measured by step change in RAG ratings
- d) Meeting waiting times targets for community services, notably musculo skeletal, physiotherapy and podiatry services
- e) Implementing the health promotion strategy
- f) Achieving organisational equality objectives

5. Fostering a culture of innovation and continuous improvement

- a) Adoption of an innovation strategy
- b) Achieving Foundation Trust Accountability Agreement milestones
- c) Delivering service transformations as set out in QIPP programme
- d) Implementation of workforce and staff engagement strategies
- e) Implementation of communication plan
- f) Implementation of the estates and sustainability strategies, including smart working
- g) Integrating research, clinical audits and teaching into professional development
- h) Achieving the mandatory training target of 90%
- i) Improving appraisal completion rates to at least 75% in 2012/13 and 90% in 2013/14
- j) Implementation of Whittington Health strategy

Dr Yi Mien Koh

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