

North Central London 020 7685 6647

Whittington Health **NHS**

Once registered

You can see a GP for most common problems and non-urgent conditions. If your condition is non-urgent you can expect to be seen within two days. Most surgeries have nurses on site that can also see you for some issues.

Please only attend the emergency department if you think you have an emergency condition some examples are:

- suspected broken bones
- deep wounds
- difficulty in breathing
- severe burns
- suspected heart attack or stroke

For help on registering contact

Primary care support officer Whittington Health Urgent Care Centre Telephone: 0207 288 5061

The urgent care centre is based in the emergency department reception Monday – Friday 9.00am to 5.00pm.

Or call your local NHS Trust on the numbers overleaf.

Enfield, Barnet and Haringey residents:

NHS Enfield 020 7685 6650

How to find a local general practitioner (GP) service

Whittington Health Magdala Avenue London N19 5NF

Phone: 020 7272 3070

Date published: 19/12/2012 Review date: 19/12/2014

Ref: ED/LGP/02

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A patient's guide





Information for patients not registered with a local GP practice

We can help

We have a dedicated primary care support officer based at the urgent care centre reception Monday – Fridays 9.00am to 5.00pm.

The primary care support officer can:

- provide information on your local GP surgeries
- provide advice on the GP registration process
- provide information and advice with any issues you may have with registering with a GP

Why have a GP?

GPs provide an essential service for all local residents. Your GP can provide referrals to hospitals and community health services. A GP provides:

- advice on health problems
- examinations and treatment
- prescription for medications
- referral to other health services
- vaccinations

Most GP practices provide:

- contraception
- maternity services
- child health checks
- childhood immunisations
- · health promotion / health screening
- services such as smear tests
- well person health checks

You should register with a local GP near to where you live, you must fall within the surgeries catchment area.

Where is my nearest GP practice?

You can find your local practice using the web: Enter your postcode on the 'nearest search' for a local doctor on www.nhs.uk.

You can also speak to your local NHS provider for the location of your nearest GP surgery, listed at the back of this leaflet.

Once you have the information you need to visit the practice to complete the registration process.

What do I need to register?

You will need to provide:

- two forms of proof of address such as utility bills or bank statements
- a photo ID such as a passport, ID card or a driving licence
- you will then need to fill out a short form with your details and complete a new patient health check with the nurse before you are fully registered at the practice, although the check will be booked in for a separate date

Registration – permanent or temporary? You should be permanently registered with a GP if you are likely to live at one address for longer then three months.

Temporary registration allows you to be taken onto the doctor's list for a three-month period. If you have a doctor but are away from your home area, you can register temporarily with a doctor near where you are currently staying and still remain a patient of your permanent doctor.