

Learning Together from Patient Safety Incidents and Complaints

Half day learning workshops for all staff

Do you want to help improve the patient journey through local health and social care services? Come along to our practical workshops to find out more!

Our workshops are led by experienced clinicians and patient safety experts and will cover a wide range of topics including safeguarding, sepsis, pressure ulcers and more!



You'll gain an understanding of the patient journey and will hear real-life stories from incidents and complaints. We will work together to examine these stories and identify areas of good practice / areas for improvement and help you formulate key learning points to share with your colleagues back in your workplace.

Workshops:

Date	Time	Themes	Location
Tuesday 24 January 2017	1:30pm 4:30pm	Adult Safeguarding/Team Working	Laycock PDC
Tuesday 21 February 2017	1:30pm 4:30pm	Adult Safeguarding/Discharge Planning/ Team Working/Information Sharing	Whittington Education Centre
Tuesday 21 March 2017	1:30pm 4:30pm	Pressure Ulcer/Paediatrics/Team Working	Laycock PDC
Wednesday 26 April 2017	1:30pm 4:30pm	Sepsis/Patient Involvement	Whittington Clinical Skills Lecture Theatre
Tuesday 16 May 2017	1:30pm 4:30pm	End of Life/Discharge Planning/ Multiagency Working	Laycock PDC
Thursday 15 June 2017	1:30pm 4:30pm	Mental Health/Team Working	Whittington Education Centre

Sandwich lunch will be provided.

To book a place at these workshops please use the Eventbrite links on the following page.

Tuesday 24 January 2017, Adult Safeguarding/Team Working:

<https://www.eventbrite.co.uk/e/learning-together-from-patient-safety-incidents-and-complaints-adult-safeguardingteam-working-tickets-29375292290>

Tuesday 21 February 2017, Adult Safeguarding/Discharge Planning/Team Working/
Information Sharing:

<https://www.eventbrite.co.uk/e/learning-together-from-patient-safety-incidents-and-complaints-adult-safeguardingteam-working-tickets-29376495890>

Tuesday 21 March 2017, Pressure Ulcer/Paediatrics/Team Working:

<https://www.eventbrite.co.uk/e/learning-together-from-patient-safety-incidents-and-complaints-pressure-ulcerpaediatricsteam-working-tickets-29376554064>

Wednesday 26 April 2017, Sepsis/Patient Involvement:

<https://www.eventbrite.co.uk/e/learning-together-from-patient-safety-incidents-and-complaints-sepsispatient-involvement-tickets-29376600202>

Tuesday 16 May 2017, End of Life/Discharge Planning/Multiagency Working:

<https://www.eventbrite.co.uk/e/learning-together-from-patient-safety-incidents-and-complaints-end-of-lifedischarge-tickets-29376725577>

Thursday 15 June 2017, Mental Health/Team Working:

<https://www.eventbrite.co.uk/e/learning-together-from-patient-safety-incidents-and-complaints-mental-healthteam-working-tickets-30355867216>