

Will I continue to have routine mammograms?

Yes. Unless it has been otherwise specified at the end of your treatment, you will continue to be called for yearly mammograms for at least five years after your treatment, or until you are the right age to join the national NHS Breast Screening Programme.

Are there any other regular tests that I may need to have?

Following your treatment, you and your GP will be told if you need any additional checks, such as bone density scans (DEXA). These scans can tell us if you are developing bone thinning which could lead to osteoporosis. This will be organised via your GP who will receive clear instructions on what you need.

Patient advice and liaison service (PALS)

If you have a compliment, complaint or concern please contact our PALS team on 020 7288 5551 or whh-tr.PALS@nhs.net

If you need a large print, audio or translated copy of this leaflet please email whh-tr.patient-information@nhs.net. We will try our best to meet your needs.

[Twitter.com/WhitHealth](https://twitter.com/WhitHealth)
[Facebook.com/WhittingtonHealth](https://facebook.com/WhittingtonHealth)

Whittington Health NHS Trust
Magdala Avenue
London
N19 5NF
Phone: 020 7272 3070
www.whittington.nhs.uk

Date published: 01/07/2022
Review date: 01/07/2024
Ref: SC/Oncol/WBCPCF/02

© Whittington Health
Please recycle



Welcome to the Breast Cancer Personalised Care Follow-Up

Information for Patients

Helpline - 0207 288 3859

Breast Nurses – 07867 372 712



Why have you given me this leaflet?

- You have been given this leaflet to explain personalised care follow-up
- The Whittington Health NHS Trust has put this in place for patients who have been treated for breast cancer.

What is personalised care follow-up?

- Personalised Care follow-up is a new type of follow-up at the Whittington Health NHS Trust.
- New system where “normal” test results are sent by post to the patients.
- Avoids unnecessary hospital appointments.
- If there are any concerns, then a hospital appointment will be arranged.
- GPs are also made aware.

Why has personalised care follow-up been introduced?

- We have introduced personalised care as it has been shown to be better for patients.
- It means that you don't have to make unnecessary trips to the hospital at times when you are perfectly well.

- Patients often find traditional clinical appointments are a source of anxiety.
- Patients will have the contact details to alert hospital staff of any new symptoms.

Is Whittington Hospital the only hospital to have personalised care follow-up?

No (although it may be called different things in different places). More and more hospitals across the country are changing the way patients are followed up after treatment for breast cancer. For example, Hillingdon and Addenbrookes Hospitals have “patient-led follow-up” and have been rolling it out successfully for many years.

What information will I be given?

In addition to this leaflet, you will have a consultation at the end of your treatment and will be taught which specific symptoms you should report without delay to your breast nurse.

You will be given written information on:

- Your diagnosis and medication;
- The treatments you have had and the possible side effects;
- Signs and symptoms to report;

- How to use the helpline which gives you fast access to your breast nurse if you need it;
- The process you need to follow if you need to be booked back into clinic at any time in the future.

Will I still be able to access the breast service in the event of concerns?

- Yes. You can either call the dedicated Helpline on **0207 288 3859** (Mon-Fri 9-1.30pm) or the Breast Nurses on **07867 372 712** (Mon-Fri) if you have any queries or concerns, and you will be encouraged to do so.
- The nurses' line is monitored between **0900 to 1700 Monday to Friday**, and you will be called back within **two working days** with the plan of action.

Your breast nurse will talk through with you the symptoms or concerns that you have and decide with you whether you need to be brought back into clinic or have any further diagnostic tests. If they feel this is necessary then you will be offered a clinic appointment within 14 days of phoning the Helpline.